

**Oxfordshire County Council**  
**Public Library Users Survey**  
**Combined Weighted Authority &**  
**Service Point Report**  
**October 2009**

**Service Point Error Ratings**

Service Point	Weekly Visits	Completed Questionnaires	Error Rating	Weighting
Oxford Central	9,497	457	4.5%	18.1%
Abingdon	5,705	450	4.4%	10.9%
Witney	3,252	526	3.9%	6.2%
Banbury	2,992	430	4.4%	5.7%
Didcot	2,160	427	4.2%	4.1%
Bicester	2,158	420	4.3%	4.1%
Wantage	2,420	437	4.2%	4.2%
Henley	2,313	467	4.1%	4.4%
Cowley	2,874	322	5.1%	5.5%
Summertown	1,685	187	3.0%	3.2%
Kidlington	1,797	403	1.6%	3.4%
Headington	2,239	389	2.5%	4.3%
Carterton	1,208	341	1.4%	2.3%
Wallingford	1,112	272	2.2%	2.1%
Thame	419	302	1.8%	0.8%
Botley	1,401	265	3.8%	2.7%
Chipping Norton	968	273	2.1%	1.8%
Goring	743	309	2.3%	1.4%
Woodstock	578	170	2.6%	1.1%
Faringdon	668	203	2.6%	1.3%
Chinnor	292	234	1.6%	0.6%
Blackbird Leys	248	81	5.8%	0.5%
Woodcote	150	135	2.6%	0.3%
Eynsham	304	187	1.8%	0.6%
Grove	366	168	2.2%	0.7%
Wheatley	324	273	1.8%	0.6%
Neithrop	270	128	2.7%	0.5%
Benson	289	162	1.7%	0.6%
Sonning Common	479	212	1.8%	0.9%
Adderbury	232	130	1.5%	0.4%
Watlington	331	124	3.4%	0.6%
Berinsfield	191	103	2.6%	0.4%
Wychwood	221	143	2.2%	0.4%
Littlemore Peers	60	42	5.4%	0.1%
Kennington	264	122	3.0%	0.5%
Deddington	260	98	2.6%	0.5%
Charlbury	252	89	3.5%	0.5%
Burford	151	52	1.9%	0.3%
Bampton	115	46	3.0%	0.2%
Hook Norton	149	87	3.5%	0.3%
Old Marston	73	33	8.0%	0.1%
North Leigh	92	67	4.9%	0.2%
Stonesfield	79	21	16.8%	0.2%
North Mobile	260	90	5.8%	0.5%
Central Mobile	140	75	7.5%	0.3%
South East Mobile	255	125	1.1%	0.5%
South West Mobile	312	90	5.6%	0.6%
West Mobile	113	79	1.2%	0.2%
<b>Total</b>	<b>52,461</b>	<b>10,246</b>	<b>0.8%</b>	<b>99.6%</b>

Oxfordshire Public Library User Survey (Adults) October 2009

Section A: This library

1. What you think of this library

	Opening hours					no. of cases	Survey response rate
	Very Good	Good	Adequate	Poor	Very Poor		
Oxford Central	50%	43%	7%			433	81%
Abingdon	55%	39%	6%	0%		420	91%
Witney	58%	37%	5%		0%	508	96%
Banbury	53%	40%	6%	0%		406	94%
Didcot	54%	41%	5%			399	93%
Bicester	57%	38%	5%	0%		408	97%
Wantage	42%	49%	8%	0%		415	95%
Henley	52%	43%	4%	0%	0%	434	93%
Cowley	37%	52%	9%	1%		303	94%
Summertown	38%	49%	11%	1%		177	93%
Kidlington	57%	38%	4%	0%		371	92%
Headington	25%	49%	23%	3%		370	95%
Carterton	48%	43%	8%	1%		331	97%
Wallingford	38%	51%	11%	0%		263	96%
Thame	27%	46%	25%	2%		282	93%
Botley	29%	55%	14%	2%		249	94%
Chipping Norton	31%	55%	13%	0%		254	93%
Goring	30%	46%	23%	1%		292	94%
Woodstock	28%	39%	29%	3%		163	96%
Faringdon	23%	48%	26%	3%	1%	197	97%
Chinnor	29%	46%	23%	2%	0%	222	95%
Blackbird Leys	39%	43%	15%	3%	1%	75	93%
Woodcote	23%	45%	25%	6%	1%	125	92%
Eynsham	26%	46%	25%	3%		178	95%
Grove	26%	54%	18%	2%		151	90%
Wheatley	36%	41%	21%	2%		253	93%
Neithrop	35%	44%	18%	3%		119	92%
Benson	32%	56%	11%	1%		155	96%
Sonning Common	33%	48%	18%	1%	1%	200	94%
Adderbury	39%	44%	16%	1%		125	96%
Watlington	33%	44%	21%	3%		117	94%
Berinsfield	44%	42%	13%	1%		93	89%
Wychwood	50%	42%	7%	1%		139	97%
Littlemore Peers	27%	54%	20%			41	98%
Kennington	24%	44%	26%	6%		119	96%
Deddington	26%	43%	26%	3%	2%	93	95%
Charlbury	16%	34%	43%	7%		87	98%
Burford	19%	47%	26%	9%		47	90%
Bampton	22%	48%	28%	2%		46	100%
Hook Norton	22%	40%	37%	1%		86	99%
Old Marston	13%	52%	26%	10%		31	94%
North Leigh	25%	52%	21%	2%		63	94%
Stonesfield	19%	48%	33%			21	100%
North Mobile	40%	42%	19%			81	90%
Central Mobile	21%	45%	26%	7%	2%	58	77%
South East Mobile	57%	22%	19%	2%		114	90%
South West Mobile	32%	39%	22%	5%	2%	59	66%
West Mobile	29%	40%	31%			70	88%
Weighted total	48%	43%	9%	1%	0%	9,643	91%

Oxfordshire Public Library User Survey (Adults) October 2009

1. What you think of this library

	Provision of seating and tables					no. of cases	Survey response rate
	Very Good	Good	Adequate	Poor	Very Poor		
Oxford Central	34%	49%	15%	1%	0%	427	80%
Abingdon	33%	49%	17%	1%		408	88%
Witney	43%	44%	11%	1%	0%	500	95%
Banbury	29%	42%	23%	5%		397	92%
Didcot	45%	45%	9%	1%		394	92%
Bicester	33%	48%	17%	2%	1%	393	94%
Wantage	41%	46%	13%	0%		413	94%
Henley	43%	46%	10%	0%		428	92%
Cowley	28%	49%	19%	3%	1%	302	93%
Summertown	34%	47%	18%	2%		176	92%
Kidlington	48%	44%	8%	1%		364	90%
Headington	13%	43%	37%	7%		363	93%
Carterton	30%	49%	20%	1%	0%	327	96%
Wallingford	42%	43%	14%	2%		259	95%
Thame	13%	34%	40%	11%	1%	280	93%
Botley	19%	40%	33%	6%	1%	249	94%
Chipping Norton	17%	40%	34%	9%		249	91%
Goring	27%	43%	22%	6%	1%	290	94%
Woodstock	35%	52%	14%			155	91%
Faringdon	28%	43%	26%	3%		198	97%
Chinnor	37%	49%	14%			218	93%
Blackbird Leys	48%	37%	13%	1%		75	93%
Woodcote	40%	45%	14%	1%		126	93%
Eynsham	19%	46%	31%	3%		175	94%
Grove	21%	48%	28%	3%		145	86%
Wheatley	26%	44%	25%	5%		247	90%
Neithrop	23%	43%	30%	4%		115	89%
Benson	23%	55%	21%	2%		151	93%
Sonning Common	36%	47%	16%	1%		199	93%
Adderbury	52%	40%	8%			124	95%
Watlington	6%	16%	40%	29%	10%	105	85%
Berinsfield	32%	53%	15%			93	89%
Wychwood	55%	38%	7%			138	97%
Littlemore Peers	37%	41%	20%	2%		41	98%
Kennington	18%	37%	39%	4%	3%	119	96%
Deddington	18%	48%	26%	7%	1%	91	93%
Charlbury	7%	31%	56%	6%		84	94%
Burford	24%	54%	22%			50	96%
Bampton	27%	49%	22%	2%		45	98%
Hook Norton	26%	44%	28%	2%		85	98%
Old Marston	3%	23%	35%	32%	6%	31	94%
North Leigh	55%	37%	8%			62	93%
Stonesfield	5%	24%	43%	19%	10%	21	100%
North Mobile	11%	29%	39%	11%	11%	38	42%
Central Mobile	10%	33%	14%	10%	33%	21	28%
South East Mobile			25%		75%	4	3%
South West Mobile	20%	20%			60%	5	6%
West Mobile	6%	26%	55%	10%	3%	31	39%
Weighted total	34%	46%	17%	2%	0%	9,211	89%

Oxfordshire Public Library User Survey (Adults) October 2009

1. What you think of this library

	Attractiveness of library outside					no. of cases	Survey response rate
	Very Good	Good	Adequate	Poor	Very Poor		
Oxford Central	8%	21%	48%	20%	4%	423	79%
Abingdon	8%	32%	48%	11%	1%	414	89%
Witney	13%	31%	41%	13%	2%	501	95%
Banbury	23%	40%	33%	3%	0%	401	93%
Didcot	19%	46%	31%	4%		395	93%
Bicester	16%	36%	42%	6%		396	94%
Wantage	34%	48%	16%	2%		413	94%
Henley	23%	44%	31%	2%		431	92%
Cowley	16%	30%	44%	10%	1%	300	93%
Summertown	24%	33%	36%	6%	1%	172	90%
Kidlington	32%	46%	21%	1%		362	90%
Headington	57%	28%	11%	3%		365	94%
Carterton	25%	51%	22%	2%		323	95%
Wallingford	13%	34%	49%	4%		259	95%
Thame	8%	25%	46%	19%	2%	279	92%
Botley	6%	23%	53%	16%	1%	249	94%
Chipping Norton	6%	34%	43%	14%	2%	250	92%
Goring	30%	47%	20%	2%	0%	290	94%
Woodstock	24%	48%	26%	2%		155	91%
Faringdon	14%	36%	35%	14%	1%	192	94%
Chinnor	9%	28%	54%	8%	0%	217	93%
Blackbird Leys	14%	45%	32%	7%	3%	74	91%
Woodcote	42%	42%	15%	1%		124	91%
Eynsham	12%	42%	40%	6%	1%	177	95%
Grove	9%	43%	44%	4%		147	88%
Wheatley	18%	45%	35%	1%	0%	249	91%
Neithrop	8%	19%	42%	27%	3%	113	88%
Benson	14%	42%	38%	6%		152	94%
Sonning Common	21%	48%	28%	3%		197	92%
Adderbury	54%	33%	12%	1%		123	95%
Watlington	7%	17%	49%	20%	8%	102	82%
Berinsfield	18%	32%	44%	6%		94	90%
Wychwood	64%	30%	6%			138	97%
Littlemore Peers	5%	23%	55%	15%	3%	40	95%
Kennington	21%	50%	29%			117	94%
Deddington	32%	41%	27%			92	94%
Charlbury	36%	53%	10%	1%		81	91%
Burford	33%	43%	20%	4%		46	88%
Bampton	31%	44%	22%	2%		45	98%
Hook Norton	31%	47%	21%	1%		85	98%
Old Marston	9%	34%	41%	16%		32	97%
North Leigh	53%	46%	2%			59	88%
Stonesfield		10%	55%	25%	10%	20	95%
North Mobile	34%	47%	17%	2%		64	71%
Central Mobile	24%	43%	26%	7%		42	56%
South East Mobile	39%	35%	26%			23	18%
South West Mobile	27%	53%	20%			15	17%
West Mobile	20%	38%	43%			40	50%
Weighted total	18%	33%	38%	10%	1%	9,278	89%

Oxfordshire Public Library User Survey (Adults) October 2009

1. What you think of this library

	Attractiveness of library inside					no. of cases	Survey response rate
	Very Good	Good	Adequate	Poor	Very Poor		
Oxford Central	16%	42%	36%	5%	1%	424	80%
Abingdon	19%	55%	25%	1%	0%	416	90%
Witney	41%	45%	12%	1%	0%	497	94%
Banbury	26%	45%	26%	3%		401	93%
Didcot	36%	50%	12%	1%		395	93%
Bicester	32%	51%	17%	1%		399	95%
Wantage	37%	49%	13%	1%		412	94%
Henley	39%	48%	13%	0%		429	92%
Cowley	25%	52%	21%	2%		302	93%
Summertown	31%	46%	21%	1%	1%	175	92%
Kidlington	48%	44%	8%	1%		368	91%
Headington	20%	52%	26%	2%		368	94%
Carterton	35%	50%	14%	0%	0%	325	95%
Wallingford	59%	35%	6%	0%		262	96%
Thame	12%	40%	42%	5%		280	93%
Botley	15%	37%	35%	12%	1%	252	95%
Chipping Norton	20%	52%	24%	3%	2%	251	92%
Goring	41%	48%	10%	0%		294	95%
Woodstock	35%	54%	11%			155	91%
Faringdon	26%	57%	16%	1%		196	96%
Chinnor	34%	57%	10%			221	94%
Blackbird Leys	49%	40%	11%			75	93%
Woodcote	40%	50%	9%	1%		125	92%
Eynsham	27%	56%	16%	1%		177	95%
Grove	32%	57%	11%			148	88%
Wheatley	38%	52%	10%	1%		249	91%
Neithrop	29%	52%	18%	1%		116	90%
Benson	33%	54%	14%			153	94%
Sonning Common	49%	46%	4%	1%		198	93%
Adderbury	74%	25%	1%			124	95%
Watlington	13%	32%	46%	8%	1%	106	85%
Berinsfield	38%	52%	11%			93	89%
Wychwood	78%	21%	1%			137	96%
Littlemore Peers	34%	34%	29%	2%		41	98%
Kennington	44%	45%	8%	3%		119	96%
Deddington	32%	54%	11%	2%	1%	93	95%
Charlbury	26%	47%	25%	1%		87	98%
Burford	72%	28%				50	96%
Bampton	34%	39%	25%	2%		44	96%
Hook Norton	45%	47%	8%			86	99%
Old Marston	9%	56%	31%	3%		32	97%
North Leigh	77%	21%	2%			61	91%
Stonesfield	19%	48%	24%	10%		21	100%
North Mobile	36%	49%	16%			70	78%
Central Mobile	19%	54%	27%			48	64%
South East Mobile	53%	38%	9%			101	80%
South West Mobile	26%	48%	26%			50	56%
West Mobile	21%	52%	26%	2%		58	73%
Weighted total	28%	47%	22%	2%	0%	9,484	89%

Oxfordshire Public Library User Survey (Adults) October 2009

1. What you think of this library

	Standard of customer care					no. of cases	Survey response rate
	Very Good	Good	Adequate	Poor	Very Poor		
Oxford Central	53%	43%	4%	0%		431	81%
Abingdon	65%	33%	3%	0%		415	90%
Witney	79%	18%	2%	0%	0%	504	96%
Banbury	67%	29%	4%		0%	405	94%
Didcot	72%	27%	1%	0%		398	93%
Bicester	65%	32%	3%	0%		394	94%
Wantage	63%	32%	4%	0%		415	95%
Henley	76%	22%	2%			432	93%
Cowley	68%	28%	4%	0%		299	92%
Summertown	69%	30%	1%			175	92%
Kidlington	78%	21%	1%			368	91%
Headington	52%	44%	4%	0%		372	95%
Carterton	81%	17%	2%	0%		329	96%
Wallingford	78%	21%	1%			262	96%
Thame	66%	30%	3%			282	93%
Botley	71%	27%	2%			252	95%
Chipping Norton	79%	21%				252	92%
Goring	80%	18%	2%			292	94%
Woodstock	70%	27%	3%			157	92%
Faringdon	81%	19%	1%			196	96%
Chinnor	78%	20%	1%			221	94%
Blackbird Leys	83%	17%				75	93%
Woodcote	86%	14%				126	93%
Eynsham	75%	25%				178	95%
Grove	85%	14%	1%			148	88%
Wheatley	76%	23%	1%			250	92%
Neithrop	70%	28%	2%			117	91%
Benson	88%	11%	1%			152	94%
Sonning Common	86%	13%	1%	1%		200	94%
Adderbury	94%	6%				124	95%
Watlington	78%	22%				114	92%
Berinsfield	73%	26%	1%			94	90%
Wychwood	96%	4%				138	97%
Littlemore Peers	88%	7%	5%			41	98%
Kennington	82%	16%	2%	1%		120	97%
Deddington	94%	6%				94	96%
Charlbury	89%	10%	1%			87	98%
Burford	94%	6%				50	96%
Bampton	82%	18%				45	98%
Hook Norton	83%	16%	1%			86	99%
Old Marston	81%	19%				32	97%
North Leigh	90%	10%				61	91%
Stonesfield	86%	10%	5%			21	100%
North Mobile	86%	10%	5%			83	92%
Central Mobile	63%	36%	2%			56	75%
South East Mobile	90%	10%	1%			115	91%
South West Mobile	93%	5%	2%			61	68%
West Mobile	74%	24%	3%			76	95%
Weighted total	66%	30%	3%	0%	0%	9,595	90%

Oxfordshire Public Library User Survey (Adults) October 2009

1. What you think of this library

	As a safe place to visit					no. of cases	Survey response rate
	Very Good	Good	Adequate	Poor	Very Poor		
Oxford Central	59%	36%	5%		0%	428	80%
Abingdon	67%	29%	4%	0%		415	90%
Witney	77%	22%	1%		0%	504	96%
Banbury	71%	27%	2%			400	93%
Didcot	73%	25%	2%			397	93%
Bicester	70%	27%	3%			397	95%
Wantage	73%	25%	2%			415	95%
Henley	78%	21%	1%			433	93%
Cowley	66%	30%	4%			301	93%
Summertown	77%	19%	3%	1%		176	92%
Kidlington	80%	18%	1%	0%		366	91%
Headington	55%	36%	7%	3%		364	93%
Carterton	78%	21%	1%		0%	329	96%
Wallingford	74%	24%	2%	0%		261	96%
Thame	64%	29%	6%	0%	0%	279	92%
Botley	70%	27%	3%	0%		250	94%
Chipping Norton	76%	21%	2%	0%	0%	251	92%
Goring	79%	19%	2%	0%		294	95%
Woodstock	73%	26%	1%	1%		155	91%
Faringdon	75%	21%	4%			196	96%
Chinnor	81%	18%	0%		0%	217	93%
Blackbird Leys	71%	27%	3%			75	93%
Woodcote	84%	16%				127	93%
Eynsham	84%	16%	1%			178	95%
Grove	83%	16%	1%			149	89%
Wheatley	79%	19%	2%			248	91%
Neithrop	50%	41%	9%	1%		116	90%
Benson	79%	18%	2%	1%		154	95%
Sonning Common	79%	20%	2%			200	94%
Adderbury	92%	8%				124	95%
Watlington	73%	23%	4%			114	92%
Berinsfield	69%	28%	3%			94	90%
Wychwood	95%	4%	1%			138	97%
Littlemore Peers	66%	24%	10%			41	98%
Kennington	81%	18%	1%			120	97%
Deddington	84%	14%	2%			92	94%
Charlbury	83%	15%	2%			87	98%
Burford	90%	10%				50	96%
Bampton	73%	27%				45	98%
Hook Norton	81%	17%	1%			86	99%
Old Marston	69%	28%	3%			32	97%
North Leigh	84%	15%	2%			62	93%
Stonesfield	67%	14%	10%	5%	5%	21	100%
North Mobile	78%	20%	3%			80	89%
Central Mobile	69%	24%	6%	2%		54	72%
South East Mobile	81%	13%	5%			112	89%
South West Mobile	84%	16%				61	68%
West Mobile	71%	26%	3%			73	91%
Weighted total	69%	27%	3%	0%	0%	9,561	90%

2. Do you think the library is:

	An easy place to get to?		no. of cases	Survey response rate
	Yes	No		
Oxford Central	98%	2%	437	82%
Abingdon	97%	3%	419	90%
Witney	93%	7%	508	96%
Banbury	94%	6%	407	95%
Didcot	97%	3%	400	94%
Bicester	88%	12%	408	97%
Wantage	98%	2%	413	94%
Henley	99%	1%	433	93%
Cowley	98%	2%	304	94%
Summertown	95%	5%	176	92%
Kidlington	100%		372	92%
Headington	90%	10%	373	96%
Carterton	100%	0%	332	97%
Wallingford	96%	4%	266	97%
Thame	61%	39%	285	94%
Botley	100%	0%	254	95%
Chipping Norton	82%	18%	251	92%
Goring	99%	1%	297	96%
Woodstock	100%		163	96%
Faringdon	99%	1%	198	97%
Chinnor	99%	1%	220	94%
Blackbird Leys	99%	1%	75	93%
Woodcote	98%	2%	127	93%
Eynsham	100%		180	96%
Grove	100%		151	90%
Wheatley	98%	2%	255	93%
Neithrop	100%		120	93%
Benson	99%	1%	155	96%
Sonning Common	100%	0%	202	95%
Adderbury	99%	1%	124	95%
Watlington	97%	3%	117	94%
Berinsfield	100%		96	92%
Wychwood	100%		139	97%
Littlemore Peers	93%	7%	41	98%
Kennington	100%		120	97%
Deddington	94%	6%	94	96%
Charlbury	99%	1%	88	99%
Burford	94%	6%	51	98%
Bampton	98%	2%	46	100%
Hook Norton	100%		85	98%
Old Marston	100%		32	97%
North Leigh	97%	3%	62	93%
Stonesfield	100%		21	100%
North Mobile	100%		87	97%
Central Mobile	99%	1%	71	95%
South East Mobile	100%		117	93%
South West Mobile	99%	1%	67	74%
West Mobile	99%	1%	75	94%
Weighted total	96%	4%	9,714	91%

Section B: Books

3. Did you come to this library today intending to borrow book(s)?

	Yes	No	no. of cases	Survey response rate
Oxford Central	72%	28%	439	82%
Abingdon	77%	23%	421	91%
Witney	74%	26%	509	97%
Banbury	65%	35%	408	95%
Didcot	73%	27%	399	93%
Bicester	69%	31%	407	97%
Wantage	67%	33%	416	95%
Henley	65%	35%	433	93%
Cowley	66%	34%	303	94%
Summertown	75%	25%	176	92%
Kidlington	69%	31%	373	92%
Headington	65%	35%	375	96%
Carterton	71%	29%	333	98%
Wallingford	73%	27%	266	97%
Thame	68%	32%	285	94%
Botley	68%	32%	254	95%
Chipping Norton	77%	23%	254	93%
Goring	69%	31%	295	95%
Woodstock	82%	18%	163	96%
Faringdon	74%	26%	199	98%
Chinnor	78%	22%	222	95%
Blackbird Leys	68%	32%	75	93%
Woodcote	77%	23%	126	93%
Eynsham	77%	23%	179	96%
Grove	73%	27%	152	90%
Wheatley	67%	33%	255	93%
Neithrop	69%	31%	118	91%
Benson	70%	30%	155	96%
Sonning Common	70%	30%	201	94%
Adderbury	79%	21%	123	95%
Watlington	82%	18%	118	95%
Berinsfield	72%	28%	96	92%
Wychwood	80%	20%	137	96%
Littlemore Peers	71%	29%	41	98%
Kennington	70%	30%	121	98%
Deddington	82%	18%	93	95%
Charlbury	72%	28%	87	98%
Burford	92%	8%	51	98%
Bampton	85%	15%	46	100%
Hook Norton	78%	22%	86	99%
Old Marston	75%	25%	32	97%
North Leigh	81%	19%	62	93%
Stonesfield	86%	14%	21	100%
North Mobile	99%	1%	89	99%
Central Mobile	99%	1%	73	97%
South East Mobile	88%	12%	120	95%
South West Mobile	97%	3%	79	88%
West Mobile	97%	3%	78	98%
Weighted total	71%	29%	9,744	91%

4. Did you actually borrow books today?

	Yes	No	no. of cases	Survey response rate
Oxford Central	66%	34%	438	82%
Abingdon	75%	25%	416	90%
Witney	70%	30%	502	95%
Banbury	57%	43%	404	94%
Didcot	72%	28%	391	92%
Bicester	67%	33%	399	95%
Wantage	65%	35%	406	93%
Henley	59%	41%	425	91%
Cowley	63%	37%	296	91%
Summertown	71%	29%	173	91%
Kidlington	68%	32%	368	91%
Headington	60%	40%	359	92%
Carterton	67%	33%	328	96%
Wallingford	70%	30%	263	96%
Thame	63%	37%	281	93%
Botley	66%	34%	250	94%
Chipping Norton	74%	26%	250	92%
Goring	64%	36%	290	94%
Woodstock	79%	21%	162	95%
Faringdon	73%	27%	197	97%
Chinnor	76%	24%	215	92%
Blackbird Leys	67%	33%	75	93%
Woodcote	74%	26%	126	93%
Eynsham	74%	26%	175	94%
Grove	74%	26%	152	90%
Wheatley	61%	39%	244	89%
Neithrop	64%	36%	118	91%
Benson	68%	32%	152	94%
Sonning Common	65%	35%	203	95%
Adderbury	79%	21%	120	92%
Watlington	81%	19%	117	94%
Berinsfield	70%	30%	93	89%
Wychwood	83%	17%	137	96%
Littlemore Peers	66%	34%	41	98%
Kennington	67%	33%	115	93%
Deddington	79%	21%	94	96%
Charlbury	65%	35%	84	94%
Burford	90%	10%	49	94%
Bampton	80%	20%	46	100%
Hook Norton	76%	24%	86	99%
Old Marston	72%	28%	32	97%
North Leigh	79%	21%	63	94%
Stonesfield	90%	10%	21	100%
North Mobile	96%	4%	89	99%
Central Mobile	97%	3%	73	97%
South East Mobile	88%	12%	117	93%
South West Mobile	98%	2%	81	90%
West Mobile	97%	3%	77	96%
Weighted total	67%	33%	9,593	90%

4. Did you actually borrow books today?

	Yes	No	no. of cases	Survey response rate
Oxford Central	88%	12%	317	100%
Abingdon	93%	7%	318	98%
Witney	91%	9%	370	98%
Banbury	85%	15%	265	99%
Didcot	94%	6%	286	98%
Bicester	94%	6%	273	98%
Wantage	91%	9%	274	99%
Henley	87%	13%	277	99%
Cowley	91%	9%	195	98%
Summertown	93%	7%	128	97%
Kidlington	94%	6%	253	98%
Headington	88%	12%	232	95%
Carterton	91%	9%	235	99%
Wallingford	93%	7%	193	99%
Thame	92%	8%	190	98%
Botley	95%	5%	170	99%
Chipping Norton	92%	8%	193	98%
Goring	89%	11%	202	99%
Woodstock	95%	5%	133	99%
Faringdon	95%	5%	147	99%
Chinnor	95%	5%	167	96%
Blackbird Leys	98%	2%	51	100%
Woodcote	94%	6%	97	100%
Eynsham	94%	6%	134	98%
Grove	97%	3%	111	100%
Wheatley	90%	10%	162	95%
Neithrop	94%	6%	79	98%
Benson	94%	6%	106	98%
Sonning Common	90%	10%	140	100%
Adderbury	98%	2%	94	97%
Watlington	97%	3%	96	99%
Berinsfield	93%	7%	68	99%
Wychwood	96%	4%	108	98%
Littlemore Peers	93%	7%	29	100%
Kennington	94%	6%	80	94%
Deddington	95%	5%	76	100%
Charlbury	87%	13%	62	98%
Burford	93%	7%	46	98%
Bampton	95%	5%	39	100%
Hook Norton	97%	3%	67	100%
Old Marston	92%	8%	24	100%
North Leigh	96%	4%	50	100%
Stonesfield	100%		18	100%
North Mobile	97%	3%	88	100%
Central Mobile	99%	1%	72	100%
South East Mobile	98%	2%	103	97%
South West Mobile	100%		77	100%
West Mobile	99%	1%	75	99%
Weighted total	91%	9%	6,970	99%

Filtered by those who answered Yes at Question 3

Oxfordshire Public Library User Survey (Adults) October 2009

5. What do you think of the books in this library?

	Choice					no. of cases	Survey response rate
	Very Good	Good	Adequate	Poor	Very Poor		
Oxford Central	36%	45%	17%	2%		436	82%
Abingdon	27%	45%	24%	3%	1%	418	90%
Witney	31%	50%	17%	2%	0%	509	97%
Banbury	29%	41%	26%	3%	1%	398	93%
Didcot	32%	51%	14%	2%		398	93%
Bicester	22%	48%	27%	3%	0%	400	95%
Wantage	20%	47%	29%	3%	1%	414	95%
Henley	30%	50%	17%	3%		420	90%
Cowley	24%	49%	23%	3%	0%	300	93%
Summertown	21%	48%	29%	2%		177	93%
Kidlington	31%	51%	16%	2%		369	91%
Headington	18%	52%	27%	3%		364	93%
Carterton	31%	51%	16%	1%	0%	327	96%
Wallingford	22%	52%	22%	4%		265	97%
Thame	13%	38%	39%	9%	1%	276	91%
Botley	26%	44%	28%	2%		247	93%
Chipping Norton	19%	50%	25%	4%	1%	252	92%
Goring	35%	48%	15%	2%		294	95%
Woodstock	21%	56%	22%	1%		160	94%
Faringdon	19%	49%	29%	3%		196	96%
Chinnor	34%	42%	24%	0%		217	93%
Blackbird Leys	35%	45%	17%	3%		75	93%
Woodcote	35%	49%	15%	2%		124	91%
Eynsham	23%	44%	28%	5%		179	96%
Grove	28%	50%	21%	1%		150	89%
Wheatley	27%	51%	21%	1%		252	92%
Neithrop	38%	45%	16%	1%		116	90%
Benson	36%	42%	19%	3%		148	91%
Sonning Common	37%	47%	17%	1%		200	94%
Adderbury	40%	46%	14%	1%		123	95%
Watlington	28%	38%	30%	3%	1%	118	95%
Berinsfield	31%	45%	19%	4%		93	89%
Wychwood	45%	47%	7%	1%		135	94%
Littlemore Peers	21%	54%	26%			39	93%
Kennington	28%	49%	22%	1%	1%	119	96%
Deddington	41%	36%	22%	1%		92	94%
Charlbury	17%	39%	41%	3%		88	99%
Burford	38%	38%	22%	2%		50	96%
Bampton	22%	46%	30%	2%		46	100%
Hook Norton	25%	48%	26%	1%		84	97%
Old Marston	19%	47%	28%	6%		32	97%
North Leigh	26%	50%	23%	2%		62	93%
Stonesfield	19%	67%	10%	5%		21	100%
North Mobile	44%	42%	15%			89	99%
Central Mobile	33%	40%	24%	3%		72	96%
South East Mobile	46%	43%	10%	1%		118	94%
South West Mobile	35%	44%	20%	1%		80	89%
West Mobile	23%	46%	28%	3%		78	98%
Weighted total	29%	47%	21%	2%	0%	9,620	90%

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5. What do you think of the books in this library?

	Physical condition					no. of cases	Survey response rate
	Very Good	Good	Adequate	Poor	Very Poor		
Oxford Central	28%	58%	14%	0%		419	79%
Abingdon	30%	60%	9%	1%		405	87%
Witney	35%	57%	8%	0%		485	92%
Banbury	34%	53%	13%			373	87%
Didcot	35%	58%	7%	0%		378	89%
Bicester	34%	55%	10%			385	92%
Wantage	34%	55%	10%		0%	398	91%
Henley	37%	55%	7%	1%		400	86%
Cowley	32%	57%	11%	0%		289	89%
Summertown	34%	56%	11%			170	89%
Kidlington	42%	52%	6%			355	88%
Headington	28%	59%	11%	1%		349	89%
Carterton	42%	52%	6%		0%	314	92%
Wallingford	38%	57%	6%	0%		253	93%
Thame	24%	61%	15%			262	87%
Botley	31%	55%	13%	0%	0%	239	90%
Chipping Norton	34%	59%	6%	0%	0%	241	88%
Goring	45%	50%	5%			281	91%
Woodstock	38%	51%	10%	1%		154	91%
Faringdon	34%	60%	5%	1%		192	94%
Chinnor	43%	50%	7%			214	91%
Blackbird Leys	50%	45%	3%	2%		66	81%
Woodcote	45%	52%	3%			123	90%
Eynsham	38%	52%	10%			176	94%
Grove	51%	47%	2%			144	86%
Wheatley	40%	55%	5%			241	88%
Neithrop	44%	50%	6%			112	87%
Benson	42%	50%	7%	1%		142	88%
Sonning Common	42%	55%	3%			189	89%
Adderbury	62%	36%	3%			120	92%
Watlington	42%	53%	4%			113	91%
Berinsfield	36%	57%	7%			91	88%
Wychwood	69%	30%	2%			132	92%
Littlemore Peers	38%	51%	11%			37	88%
Kennington	45%	45%	9%			117	94%
Deddington	52%	40%	7%	1%		90	92%
Charlbury	50%	43%	6%	1%		86	97%
Burford	67%	33%				43	83%
Bampton	31%	67%	2%			45	98%
Hook Norton	48%	47%	5%			83	95%
Old Marston	47%	47%	6%			32	97%
North Leigh	55%	42%	3%			60	90%
Stonesfield	33%	61%	6%			18	86%
North Mobile	59%	36%	5%			81	90%
Central Mobile	52%	45%	3%			64	85%
South East Mobile	58%	37%	4%	1%		113	90%
South West Mobile	54%	45%	1%			78	87%
West Mobile	35%	56%	10%			72	90%
Weighted total	33%	56%	10%	0%	0%	9,224	87%

Section C: Computers

6. Did you intend to use a computer during your visit today?

	Yes	No	no. of cases	Survey response rate
Oxford Central	16%	84%	453	85%
Abingdon	9%	91%	442	95%
Witney	13%	87%	519	98%
Banbury	19%	81%	427	99%
Didcot	10%	90%	421	99%
Bicester	21%	79%	413	98%
Wantage	18%	82%	434	99%
Henley	25%	75%	464	99%
Cowley	24%	76%	318	98%
Summertown	11%	89%	183	96%
Kidlington	18%	82%	393	97%
Headington	16%	84%	385	99%
Carterton	19%	81%	334	98%
Wallingford	18%	82%	270	99%
Thame	15%	85%	302	100%
Botley	14%	86%	261	98%
Chipping Norton	14%	86%	270	99%
Goring	9%	91%	303	98%
Woodstock	11%	89%	167	98%
Faringdon	11%	90%	200	98%
Chinnor	12%	88%	232	99%
Blackbird Leys	29%	71%	80	99%
Woodcote	12%	88%	134	99%
Eynsham	10%	90%	184	98%
Grove	8%	92%	167	99%
Wheatley	9%	91%	268	98%
Neithrop	23%	77%	126	98%
Benson	10%	90%	161	99%
Sonning Common	12%	88%	212	100%
Adderbury	13%	87%	128	98%
Watlington	2%	98%	109	88%
Berinsfield	15%	85%	100	96%
Wychwood	16%	84%	143	100%
Littlemore Peers	24%	76%	41	98%
Kennington	7%	93%	121	98%
Deddington	14%	86%	96	98%
Charlbury	16%	84%	88	99%
Burford	8%	92%	50	96%
Bampton	9%	91%	45	98%
Hook Norton	13%	87%	87	100%
Old Marston	15%	85%	33	100%
North Leigh	8%	92%	66	99%
Stonesfield	14%	86%	21	100%
North Mobile		100%	77	86%
Central Mobile		100%	43	57%
South East Mobile		100%	28	22%
South West Mobile		100%	17	19%
West Mobile		100%	61	76%
Weighted total	16%	84%	9,877	94%

Oxfordshire Public Library User Survey (Adults) October 2009

7. Did you actually use a computer during your visit today?

	Yes	No	no. of cases	Survey response rate
Oxford Central	19%	81%	449	84%
Abingdon	10%	90%	435	94%
Witney	13%	87%	512	97%
Banbury	17%	83%	423	98%
Didcot	10%	90%	415	97%
Bicester	21%	79%	410	98%
Wantage	19%	81%	432	99%
Henley	26%	74%	453	97%
Cowley	23%	77%	311	96%
Summertown	12%	88%	178	93%
Kidlington	18%	82%	388	96%
Headington	15%	85%	373	96%
Carterton	19%	81%	332	97%
Wallingford	20%	80%	263	96%
Thame	15%	85%	296	98%
Botley	16%	84%	251	94%
Chipping Norton	15%	85%	267	98%
Goring	9%	91%	297	96%
Woodstock	11%	89%	165	97%
Faringdon	10%	90%	199	98%
Chinnor	13%	87%	231	99%
Blackbird Leys	26%	74%	78	96%
Woodcote	11%	89%	133	98%
Eynsham	13%	87%	182	97%
Grove	8%	92%	166	99%
Wheatley	8%	92%	268	98%
Neithrop	22%	78%	126	98%
Benson	11%	89%	160	99%
Sonning Common	13%	87%	212	100%
Adderbury	14%	86%	126	97%
Watlington	1%	99%	107	86%
Berinsfield	14%	86%	98	94%
Wychwood	16%	84%	141	99%
Littlemore Peers	27%	73%	41	98%
Kennington	7%	93%	113	91%
Deddington	15%	85%	96	98%
Charlbury	16%	84%	86	97%
Burford	8%	92%	49	94%
Bampton	11%	89%	45	98%
Hook Norton	15%	85%	87	100%
Old Marston	16%	84%	32	97%
North Leigh	6%	94%	66	99%
Stonesfield	16%	84%	19	90%
North Mobile	1%	99%	77	86%
Central Mobile		100%	41	55%
South East Mobile	4%	96%	27	21%
South West Mobile		100%	15	17%
West Mobile		100%	60	75%
Weighted total	17%	83%	9,731	93%

7. Did you actually use a computer during your visit today?

	Yes	No	no. of cases	Survey response rate
Oxford Central	89%	11%	73	100%
Abingdon	85%	15%	40	100%
Witney	97%	3%	68	100%
Banbury	87%	13%	78	99%
Didcot	95%	5%	41	98%
Bicester	98%	2%	85	100%
Wantage	99%	1%	80	100%
Henley	98%	2%	116	99%
Cowley	91%	9%	74	99%
Summertown	100%		20	100%
Kidlington	97%	3%	69	99%
Headington	88%	12%	60	95%
Carterton	95%	5%	63	100%
Wallingford	100%		48	98%
Thame	95%	5%	43	98%
Botley	97%	3%	36	100%
Chipping Norton	97%	3%	39	100%
Goring	100%		27	100%
Woodstock	100%		18	100%
Faringdon	86%	14%	21	100%
Chinnor	100%		27	96%
Blackbird Leys	87%	13%	23	100%
Woodcote	94%	6%	16	100%
Eynsham	100%		17	94%
Grove	92%	8%	13	100%
Wheatley	96%	4%	23	100%
Neithrop	97%	3%	29	100%
Benson	100%		16	100%
Sonning Common	100%		26	100%
Adderbury	94%	6%	17	100%
Watlington	50%	50%	2	100%
Berinsfield	93%	7%	15	100%
Wychwood	100%		22	96%
Littlemore Peers	100%		10	100%
Kennington	88%	13%	8	100%
Deddington	85%	15%	13	100%
Charlbury	100%		14	100%
Burford	100%		4	100%
Bampton	100%		4	100%
Hook Norton	100%		11	100%
Old Marston	80%	20%	5	100%
North Leigh	80%	20%	5	100%
Stonesfield	100%		3	100%
Weighted total	93%	7%	1,422	99%

Filtered by those who answered Yes at Question 6

Oxfordshire Public Library User Survey (Adults) October 2009

8. What do you think of the computer facilities in this library?

	Very Good	Good	Adequate	Poor	Very Poor	no. of cases	Survey response rate
Oxford Central	15%	43%	36%	4%	1%	382	72%
Abingdon	16%	48%	35%	1%		334	72%
Witney	23%	52%	24%	0%	0%	408	77%
Banbury	18%	47%	32%	3%	0%	337	78%
Didcot	20%	52%	27%	1%		343	80%
Bicester	20%	53%	25%	1%	0%	330	79%
Wantage	22%	52%	24%	2%	0%	360	82%
Henley	27%	51%	20%	2%		383	82%
Cowley	19%	40%	35%	6%		263	81%
Summertown	22%	54%	24%			135	71%
Kidlington	30%	50%	19%	1%	0%	331	82%
Headington	8%	43%	44%	4%	0%	286	73%
Carterton	23%	50%	24%	2%	1%	293	86%
Wallingford	27%	52%	20%	1%		221	81%
Thame	13%	38%	42%	7%		248	82%
Botley	22%	47%	31%	0%	0%	221	83%
Chipping Norton	17%	46%	34%	3%	0%	220	81%
Goring	17%	53%	26%	3%	0%	237	77%
Woodstock	23%	56%	21%			125	74%
Faringdon	19%	44%	32%	4%		170	83%
Chinnor	26%	47%	26%	1%	1%	196	84%
Blackbird Leys	30%	54%	13%	3%		69	85%
Woodcote	26%	46%	27%	1%		121	89%
Eynsham	19%	51%	30%	1%		160	86%
Grove	18%	53%	28%	1%		138	82%
Wheatley	20%	48%	30%	2%		211	77%
Neithrop	26%	39%	35%			111	86%
Benson	24%	48%	28%			127	78%
Sonning Common	29%	46%	22%	2%		180	85%
Adderbury	39%	50%	10%			109	84%
Watlington	6%	43%	26%	6%	19%	68	55%
Berinsfield	21%	49%	29%			75	72%
Wychwood	45%	47%	8%			123	86%
Littlemore Peers	22%	49%	30%			37	88%
Kennington	14%	43%	40%	1%	1%	90	73%
Deddington	31%	57%	12%			74	76%
Charlbury	25%	38%	34%	3%		71	80%
Burford	19%	61%	19%			36	69%
Bampton	21%	62%	18%			39	85%
Hook Norton	27%	59%	14%			73	84%
Old Marston	24%	45%	24%	7%		29	88%
North Leigh	34%	47%	19%			53	79%
Stonesfield	10%	50%	35%	5%		20	95%
North Mobile	4%	32%	32%	8%	24%	25	28%
Central Mobile	11%	26%	21%		42%	19	25%
South East Mobile	10%	40%	40%		10%	10	8%
South West Mobile					100%	3	3%
West Mobile		32%	32%	11%	26%	19	24%
Weighted total	19%	48%	30%	2%	0%	7,913	76%

Section D: Finding information

9. Did you come here today to find something out?

	Yes	No	no. of cases	Survey response rate
Oxford Central	25%	75%	451	85%
Abingdon	16%	84%	443	96%
Witney	20%	80%	518	98%
Banbury	28%	72%	425	99%
Didcot	17%	83%	418	98%
Bicester	23%	77%	411	98%
Wantage	23%	77%	433	99%
Henley	27%	73%	463	99%
Cowley	26%	74%	315	97%
Summertown	14%	86%	181	95%
Kidlington	21%	79%	396	98%
Headington	22%	78%	381	98%
Carterton	24%	76%	335	98%
Wallingford	19%	81%	267	98%
Thame	18%	82%	298	99%
Botley	18%	82%	260	98%
Chipping Norton	17%	83%	268	98%
Goring	20%	80%	302	98%
Woodstock	16%	84%	167	98%
Faringdon	19%	81%	198	97%
Chinnor	15%	85%	232	99%
Blackbird Leys	22%	78%	79	98%
Woodcote	18%	82%	132	97%
Eynsham	13%	87%	186	99%
Grove	14%	86%	166	99%
Wheatley	20%	80%	270	99%
Neithrop	20%	80%	125	97%
Benson	15%	85%	159	98%
Sonning Common	18%	82%	211	99%
Adderbury	20%	80%	128	98%
Watlington	17%	83%	121	98%
Berinsfield	15%	85%	98	94%
Wychwood	19%	81%	140	98%
Littlemore Peers	24%	76%	42	100%
Kennington	14%	86%	119	96%
Deddington	22%	78%	96	98%
Charlbury	26%	74%	85	96%
Burford	18%	82%	50	96%
Bampton	18%	82%	45	98%
Hook Norton	15%	85%	85	98%
Old Marston	18%	82%	33	100%
North Leigh	12%	88%	66	99%
Stonesfield	14%	86%	21	100%
North Mobile	4%	96%	82	91%
Central Mobile	10%	90%	52	69%
South East Mobile	16%	84%	116	92%
South West Mobile	4%	96%	76	84%
West Mobile	9%	91%	67	84%
Weighted total	22%	78%	10,012	94%

*Oxfordshire Public Library User Survey (Adults) October 2009*

10. If you came here today to find something out, did you succeed?

	Yes	In part	No	no. of cases	Survey response rate
Oxford Central	49%	23%	28%	182	34%
Abingdon	45%	14%	41%	140	30%
Witney	47%	13%	41%	200	38%
Banbury	48%	18%	33%	195	45%
Didcot	43%	9%	48%	155	36%
Bicester	46%	13%	41%	176	42%
Wantage	57%	11%	32%	157	36%
Henley	57%	12%	30%	185	40%
Cowley	41%	27%	32%	132	41%
Summertown	37%	16%	47%	57	30%
Kidlington	54%	11%	36%	140	35%
Headington	46%	17%	37%	138	35%
Carterton	49%	12%	40%	154	45%
Wallingford	58%	8%	35%	92	34%
Thame	47%	15%	38%	105	35%
Botley	55%	10%	35%	82	31%
Chipping Norton	46%	9%	46%	92	34%
Goring	48%	15%	37%	111	36%
Woodstock	43%	13%	44%	54	32%
Faringdon	44%	11%	45%	64	31%
Chinnor	33%	15%	53%	80	34%
Blackbird Leys	41%	15%	44%	41	51%
Woodcote	43%	17%	39%	46	34%
Eynsham	44%	9%	46%	54	29%
Grove	40%	6%	54%	52	31%
Wheatley	40%	17%	44%	108	40%
Neithrop	54%	6%	40%	50	39%
Benson	46%	10%	44%	50	31%
Sonning Common	46%	11%	43%	82	38%
Adderbury	58%	4%	38%	45	35%
Watlington	50%	13%	37%	38	31%
Berinsfield	44%	3%	53%	36	35%
Wychwood	51%	7%	42%	45	31%
Littlemore Peers	42%	26%	32%	19	45%
Kennington	57%	13%	30%	30	24%
Deddington	63%	13%	25%	32	33%
Charlbury	66%	10%	24%	29	33%
Burford	69%	15%	15%	13	25%
Bampton	44%	11%	44%	18	39%
Hook Norton	29%	18%	54%	28	32%
Old Marston	33%	11%	56%	18	55%
North Leigh	50%	6%	44%	18	27%
Stonesfield	38%	13%	50%	8	38%
North Mobile	25%	5%	70%	20	22%
Central Mobile	25%	17%	58%	12	16%
South East Mobile	50%	4%	46%	28	22%
South West Mobile	33%		67%	18	20%
West Mobile	36%	21%	43%	14	18%
Weighted total	48%	16%	36%	3,643	36%

*Oxfordshire Public Library User Survey (Adults) October 2009*

10. If you came here today to find something out, did you succeed?

	Yes	In part	No	no. of cases	Survey response rate
Oxford Central	70%	24%	5%	115	100%
Abingdon	79%	18%	3%	72	100%
Witney	83%	16%	1%	100	97%
Banbury	76%	21%	3%	117	98%
Didcot	81%	12%	7%	69	96%
Bicester	79%	16%	5%	94	98%
Wantage	82%	14%	4%	100	100%
Henley	81%	14%	5%	124	99%
Cowley	62%	33%	5%	79	98%
Summertown	72%	16%	12%	25	96%
Kidlington	85%	14%	1%	80	98%
Headington	76%	17%	8%	78	93%
Carterton	86%	14%		80	99%
Wallingford	86%	8%	6%	50	100%
Thame	83%	13%	4%	52	96%
Botley	89%	11%		46	96%
Chipping Norton	82%	9%	9%	45	98%
Goring	81%	19%		58	97%
Woodstock	81%	15%	4%	27	100%
Faringdon	77%	11%	11%	35	95%
Chinnor	76%	21%	3%	33	97%
Blackbird Leys	71%	18%	12%	17	100%
Woodcote	83%	17%		23	96%
Eynsham	92%	4%	4%	25	100%
Grove	95%	5%		21	91%
Wheatley	68%	32%		53	100%
Neithrop	92%	8%		25	100%
Benson	91%	4%	4%	23	96%
Sonning Common	92%	8%		39	100%
Adderbury	92%	4%	4%	26	100%
Watlington	90%	10%		21	100%
Berinsfield	93%	7%		14	93%
Wychwood	88%	12%		25	93%
Littlemore Peers	50%	40%	10%	10	100%
Kennington	76%	12%	12%	17	100%
Deddington	75%	20%	5%	20	95%
Charlbury	86%	14%		21	95%
Burford	78%	22%		9	100%
Bampton	75%	13%	13%	8	100%
Hook Norton	62%	31%	8%	13	100%
Old Marston	83%	17%		6	100%
North Leigh	88%		13%	8	100%
Stonesfield	100%			3	100%
North Mobile	100%			3	100%
Central Mobile	60%	40%		5	100%
South East Mobile	100%			13	68%
South West Mobile	100%			3	100%
West Mobile	67%	33%		6	100%
Weighted total	77%	19%	4%	1,936	98%

Filtered by those who answered Yes at Question 9

Oxfordshire Public Library User Survey (Adults) October 2009

11. What do you think of information provision in this library?

	Very Good	Good	Adequate	Poor	Very Poor	no. of cases	Survey response rate
Oxford Central	25%	57%	17%	1%	0%	415	78%
Abingdon	24%	60%	16%	0%		407	88%
Witney	28%	56%	15%	1%		465	88%
Banbury	29%	54%	16%	1%		396	92%
Didcot	29%	53%	17%	1%		391	92%
Bicester	21%	56%	22%	1%		378	90%
Wantage	24%	57%	17%	2%		401	92%
Henley	31%	56%	12%	0%		418	90%
Cowley	26%	55%	19%	1%		289	89%
Summertown	17%	58%	24%	1%		167	87%
Kidlington	36%	50%	14%	0%		363	90%
Headington	19%	54%	25%	2%		333	85%
Carterton	29%	54%	16%	1%	0%	311	91%
Wallingford	22%	58%	19%	1%		236	86%
Thame	16%	49%	32%	3%	1%	272	90%
Botley	24%	51%	24%	1%		234	88%
Chipping Norton	22%	58%	19%	1%		243	89%
Goring	28%	55%	14%	2%	0%	289	94%
Woodstock	27%	58%	15%			145	85%
Faringdon	28%	52%	19%	1%		189	93%
Chinnor	30%	50%	20%	0%		216	92%
Blackbird Leys	39%	49%	12%			76	94%
Woodcote	28%	51%	21%			125	92%
Eynsham	26%	55%	18%	1%		168	90%
Grove	23%	57%	20%			158	94%
Wheatley	30%	51%	18%	1%		257	94%
Neithrop	36%	48%	15%	1%		117	91%
Benson	37%	49%	14%	1%		145	90%
Sonning Common	34%	53%	14%			198	93%
Adderbury	45%	45%	9%			117	90%
Watlington	20%	49%	29%	2%		112	90%
Berinsfield	26%	55%	18%	1%		89	86%
Wychwood	61%	36%	3%			131	92%
Littlemore Peers	39%	42%	16%	3%		38	90%
Kennington	24%	62%	13%	2%		110	89%
Deddington	31%	58%	11%			88	90%
Charlbury	23%	49%	28%	1%		80	90%
Burford	33%	51%	16%			45	87%
Bampton	24%	50%	26%			42	91%
Hook Norton	28%	51%	21%			78	90%
Old Marston	13%	60%	27%			30	91%
North Leigh	43%	43%	13%		2%	54	81%
Stonesfield	20%	55%	25%			20	95%
North Mobile	26%	38%	32%	3%		65	72%
Central Mobile	19%	31%	44%	6%		32	43%
South East Mobile	39%	40%	19%	1%		94	75%
South West Mobile	30%	32%	33%	5%		57	63%
West Mobile	16%	39%	37%	8%		51	64%
Weighted total	26%	56%	17%	1%	0%	9,135	86%

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Section E: How good is this library

12. Taking everything into account, what do you think of this library?

	Very Good	Good	Adequate	Poor	Very Poor	no. of cases	Survey response rate
Oxford Central	38%	51%	10%	1%	0%	455	85%
Abingdon	42%	48%	9%	1%	0%	445	96%
Witney	57%	37%	5%	0%		522	99%
Banbury	43%	45%	10%	1%		427	99%
Didcot	55%	39%	6%	0%		421	99%
Bicester	39%	48%	12%	0%		412	98%
Wantage	42%	49%	8%	0%	0%	437	100%
Henley	54%	42%	4%	0%		465	100%
Cowley	44%	45%	10%	0%		317	98%
Summertown	46%	43%	10%	1%		185	97%
Kidlington	58%	38%	5%			398	99%
Headington	30%	54%	16%	1%		378	97%
Carterton	56%	38%	5%	0%	0%	337	99%
Wallingford	46%	48%	6%			268	98%
Thame	22%	45%	28%	4%	0%	302	100%
Botley	42%	45%	12%	1%		260	98%
Chipping Norton	43%	42%	12%	3%		270	99%
Goring	63%	33%	4%			302	98%
Woodstock	54%	40%	7%			169	99%
Faringdon	45%	46%	10%			200	98%
Chinnor	54%	42%	4%	0%		233	100%
Blackbird Leys	58%	34%	8%		1%	80	99%
Woodcote	61%	36%	3%			133	98%
Eynsham	49%	43%	8%	1%		183	98%
Grove	52%	43%	5%			168	100%
Wheatley	54%	41%	4%	1%		270	99%
Neithrop	48%	44%	8%			125	97%
Benson	55%	39%	5%	1%		160	99%
Sonning Common	59%	37%	3%			212	100%
Adderbury	83%	17%	1%			126	97%
Watlington	40%	32%	28%	1%		123	99%
Berinsfield	49%	44%	8%			101	97%
Wychwood	85%	14%	1%			143	100%
Littlemore Peers	55%	40%	5%			42	100%
Kennington	54%	39%	6%	1%		119	96%
Deddington	68%	29%	3%			97	99%
Charlbury	40%	51%	8%	1%		87	98%
Burford	73%	27%				51	98%
Bampton	53%	40%	7%			45	98%
Hook Norton	63%	30%	7%			87	100%
Old Marston	47%	41%	9%	3%		32	97%
North Leigh	68%	30%	2%			66	99%
Stonesfield	50%	45%	5%			20	95%
North Mobile	66%	31%	2%			86	96%
Central Mobile	40%	47%	13%			70	93%
South East Mobile	73%	22%	5%			122	97%
South West Mobile	68%	27%	5%			82	91%
West Mobile	55%	30%	15%			73	91%
Weighted total	45%	45%	9%	1%	0%	10,106	95%

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Section F: The library and you

13. How long have you been using this library?

	This is my first visit	Less than 1 year	Between 1 and 3 years	More than 3 years	no. of cases	Survey response rate
Oxford Central	4%	13%	14%	68%	451	85%
Abingdon	1%	8%	12%	79%	448	97%
Witney	2%	7%	13%	78%	523	99%
Banbury	3%	14%	14%	70%	427	99%
Didcot	5%	10%	15%	71%	421	99%
Bicester	4%	11%	19%	66%	413	98%
Wantage	2%	9%	14%	76%	435	99%
Henley	4%	10%	14%	72%	461	99%
Cowley	6%	17%	14%	63%	319	98%
Summertown	3%	16%	11%	70%	185	97%
Kidlington	3%	10%	15%	71%	401	99%
Headington	10%	18%	18%	54%	385	99%
Carterton	4%	13%	19%	64%	334	98%
Wallingford	4%	14%	19%	63%	270	99%
Thame	4%	15%	13%	68%	302	100%
Botley	4%	11%	15%	70%	261	98%
Chipping Norton	4%	14%	15%	68%	271	99%
Goring	4%	6%	10%	80%	303	98%
Woodstock	5%	11%	15%	69%	167	98%
Faringdon	5%	12%	22%	61%	201	99%
Chinnor	3%	9%	17%	71%	232	99%
Blackbird Leys	3%	23%	19%	56%	80	99%
Woodcote	7%	7%	10%	76%	135	99%
Eynsham	2%	13%	19%	66%	183	98%
Grove	3%	10%	17%	70%	168	100%
Wheatley	4%	14%	17%	64%	270	99%
Neithrop	8%	17%	14%	61%	127	98%
Benson	6%	19%	18%	57%	159	98%
Sonning Common	3%	10%	17%	69%	211	99%
Adderbury	2%	13%	13%	73%	128	98%
Watlington	7%	9%	11%	74%	121	98%
Berinsfield	7%	21%	21%	51%	100	96%
Wychwood	1%	12%	9%	77%	142	99%
Littlemore Peers	7%	19%	26%	48%	42	100%
Kennington	6%	7%	24%	63%	121	98%
Deddington	2%	5%	21%	72%	97	99%
Charlbury		7%	11%	82%	88	99%
Burford		6%	16%	78%	51	98%
Bampton		2%	16%	82%	44	96%
Hook Norton	2%	9%	25%	63%	87	100%
Old Marston	9%	15%	33%	42%	33	100%
North Leigh		17%	41%	42%	66	99%
Stonesfield		10%	33%	57%	21	100%
North Mobile	1%	5%	17%	77%	88	98%
Central Mobile	3%	8%	9%	80%	74	99%
South East Mobile	2%	11%	20%	66%	122	97%
South West Mobile	1%	5%	17%	77%	83	92%
West Mobile		9%	11%	80%	76	95%
Weighted total	4%	11%	15%	70%	10,127	95%

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14. Has using the library helped you with:

	Work	Study	House and home	Health	Leisure	Family / relationships	Other	no. of respondents	Survey response rate
Oxford Central	38%	61%	29%	22%	73%	13%	6%	441	83%
Abingdon	29%	41%	41%	29%	80%	16%	7%	428	92%
Witney	28%	35%	36%	21%	77%	18%	8%	498	94%
Banbury	33%	46%	33%	22%	75%	16%	9%	409	95%
Didcot	29%	35%	40%	28%	69%	22%	5%	407	95%
Bicester	32%	36%	36%	22%	64%	18%	9%	396	94%
Wantage	28%	34%	41%	27%	77%	19%	9%	422	96%
Henley	31%	35%	37%	21%	69%	20%	10%	449	96%
Cowley	31%	45%	35%	20%	68%	25%	9%	304	94%
Summertown	26%	35%	29%	17%	77%	15%	9%	172	90%
Kidlington	24%	32%	33%	20%	75%	17%	8%	383	95%
Headington	26%	35%	35%	22%	69%	23%	9%	367	94%
Carterton	32%	38%	37%	20%	74%	19%	9%	323	95%
Wallingford	27%	30%	36%	19%	71%	23%	9%	256	94%
Thame	30%	32%	34%	17%	78%	19%	6%	282	93%
Botley	26%	30%	40%	20%	77%	21%	8%	243	91%
Chipping Norton	24%	32%	36%	20%	72%	17%	8%	254	93%
Goring	19%	32%	44%	21%	78%	18%	7%	295	95%
Woodstock	24%	32%	35%	18%	76%	14%	6%	161	95%
Faringdon	19%	31%	35%	18%	72%	25%	9%	199	98%
Chinnor	23%	32%	38%	22%	74%	18%	10%	219	94%
Blackbird Leys	29%	33%	29%	23%	65%	28%	14%	78	96%
Woodcote	30%	34%	45%	23%	71%	19%	7%	127	93%
Eynsham	20%	35%	35%	18%	82%	22%	10%	176	94%
Grove	15%	31%	35%	17%	72%	18%	8%	158	94%
Wheatley	25%	29%	37%	22%	74%	14%	9%	258	95%
Neithrop	25%	29%	31%	21%	74%	20%	8%	112	87%
Benson	17%	21%	38%	19%	82%	18%	7%	152	94%
Sonning Common	24%	37%	39%	19%	68%	21%	10%	204	96%
Adderbury	26%	32%	36%	9%	75%	23%	9%	122	94%
Watlington	23%	37%	33%	17%	78%	17%	3%	115	93%
Berinsfield	24%	29%	31%	14%	71%	17%	12%	93	89%
Wychwood	26%	35%	39%	23%	80%	21%	6%	135	94%
Littlemore Peers	28%	26%	44%	18%	59%	28%	18%	39	93%
Kennington	17%	30%	32%	17%	78%	16%	8%	110	89%
Deddington	32%	35%	46%	28%	80%	26%	8%	96	98%
Charlbury	33%	43%	44%	21%	80%	19%	8%	80	90%
Burford	18%	31%	27%	6%	71%	12%	10%	49	94%
Bampton	21%	30%	37%	28%	81%	5%	5%	43	93%
Hook Norton	28%	39%	49%	24%	84%	15%	6%	79	91%
Old Marston	21%	30%	42%	21%	73%	36%	6%	33	100%
North Leigh	28%	22%	34%	12%	79%	21%	9%	58	87%
Stonesfield	21%	26%	37%	5%	89%	11%	5%	19	90%
North Mobile	10%	33%	36%	17%	90%	8%	9%	78	87%
Central Mobile	7%	12%	26%	16%	87%	3%	6%	69	92%
South East Mobile	5%	14%	15%	8%	90%	8%	6%	116	92%
South West Mobile	12%	20%	36%	18%	88%	14%	5%	76	84%
West Mobile	3%	18%	32%	18%	85%	16%	12%	68	85%
Weighted total	30%	42%	35%	23%	74%	18%	8%	9,651	91%

Oxfordshire Public Library User Survey (Adults) October 2009

Section G: About yourself  
15. Postcode BY Area and District

Oxford Central	HP	HP22	1	
	HR	HR4	1	
	OX		OX1	64
			OX10	3
			OX11	4
			OX12	4
			OX13	10
			OX14	15
			OX18	2
			OX2	85
			OX25	1
			OX26	4
			OX28	5
			OX29	3
			OX3	67
			OX33	3
			OX39	1
			OX4	72
	OX44	4		
	OX5	14		
	OX7	5		
OX9	2			
SN		SN3	1	
		SN7	2	
Library total			373	
Survey response rate			70%	
Abingdon	HP	HP15	1	
	OX		OX1	12
			OX10	1
			OX11	3
			OX12	6
			OX13	34
			OX14	331
			OX2	2
			OX28	1
			OX4	2
			OX44	3
	OX49	1		
Library total			397	
Survey response rate			86%	
Witney	OX		OX1	1
			OX11	1
			OX18	25
			OX2	1
			OX20	1
			OX27	1
			OX28	292
			OX29	104
			OX4	1
	OX7	25		
SN	SN7	1		
SR	SR7	1		
Library total			454	
Survey response rate			86%	
Banbury	CV		CV34	1
			CV35	1
			CV47	5
	HP	HP19	1	
	IV	IV30	1	
	NN		NN11	7
			NN13	5
	OX		OX15	51
			OX16	252
			OX17	39
			OX2	1
			OX25	5
			OX26	1
			OX27	2
OX7	8			
TN	TN28	1		
WS	WS5	1		
Library total			382	
Survey response rate			89%	
Didcot	BA	BA3	1	
	BS	BS14	1	

Oxfordshire Public Library User Survey (Adults) October 2009

Section G: About yourself  
15. Postcode BY Area and District

Didcot	OX	OX1	1
		OX10	9
		OX11	330
		OX12	3
		OX13	8
		OX14	21
		OX2	1
		OX26	1
	OX28	2	
	RG	RG20	1
Library total		379	
Survey response rate		89%	
Bicester	GL	GL54	1
	HP	HP18	1
		HP22	1
	HR	HR4	1
	MK	MK17	1
		MK18	2
	NG	NG34	1
	OX	OX10	1
		OX2	1
		OX25	22
		OX26	267
		OX27	32
		OX29	1
		OX3	1
		OX33	1
	OX4	1	
	OX5	1	
SL	SL6	1	
SO	SO41	1	
TA	TA11	1	
Library total		339	
Survey response rate		81%	
Wantage	CA	CA11	1
	EX	EX11	1
	GL	GL7	1
	LL	LL13	1
	MK	MK43	1
	OX	OX11	8
		OX12	314
		OX13	4
		OX14	2
	RG	RG17	4
		RG20	3
	SN	SN6	1
		SN7	19
TW	TW18	1	
Library total		361	
Survey response rate		82%	
Henley	HP	HP13	1
		HP14	2
	MK	MK18	1
	OX	OX10	10
		OX49	4
		OX9	1
	RG	RG10	18
		RG14	1
		RG2	1
		RG30	1
		RG31	2
		RG4	22
		RG5	1
		RG7	1
		RG8	4
	RG9	307	
	SL	SL6	8
SL7		2	
SW	SW19	1	
Library total		388	
Survey response rate		83%	
Cowley	GU	GU7	1

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Section G: About yourself  
15. Postcode BY Area and District

Cowley	OX	OX1	4
		OX10	2
		OX14	1
		OX18	2
		OX2	2
		OX26	1
		OX27	1
		OX28	1
		OX3	27
		OX33	7
		OX4	216
		OX44	8
	OX9	1	
Library total		274	
Survey response rate		85%	
Summertown	OX	OX1	1
		OX16	1
		OX2	131
		OX20	1
		OX26	1
		OX28	1
		OX29	5
		OX3	9
		OX4	3
		OX5	4
		OX7	1
		OX9	1
	SY	SY22	1
Library total		160	
Survey response rate		84%	
Kidlington	BB	BB12	1
	DE	DE73	1
	HP	HP18	1
		HP19	1
	NN	NN11	1
	OX	OX14	1
		OX15	1
		OX16	1
		OX2	13
		OX20	4
		OX25	6
		OX28	1
		OX29	6
		OX3	4
		OX4	1
	OX5	311	
OX7	5		
RG	RG9	1	
Library total		360	
Survey response rate		89%	
Headington	B	B93	1
	HP	HP18	2
	NN	NN11	1
		NN12	1
		NN13	1
	OX	OX1	3
		OX10	1
		OX11	1
		OX14	1
		OX18	1
		OX2	3
		OX3	284
		OX33	7
	OX4	17	
OX7	1		
SW	SW11	1	
TW	TW2	1	
Library total		327	
Survey response rate		84%	
Carterton	GL	GL7	16
	LL	LL64	1
	OX	OX18	263
		OX28	7
		OX29	8
	SN	SN7	1
Library total		296	
Survey response rate		87%	
Wallingford	GL	GL10	1

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Section G: About yourself  
15. Postcode BY Area and District

Wallingford	OX	OX10	221
		OX11	3
		OX14	3
		OX4	1
		OX44	2
	RG	RG8	1
		RG9	3
	TS	TS11	1
	Library total		
Survey response rate			86%
Thame	GU	GU23	1
	HP	HP14	2
		HP17	4
		HP18	17
		HP20	1
		HP21	1
		HP22	1
		HP9	1
	OX	OX10	1
		OX3	1
		OX44	9
		OX49	3
		OX9	219
	SA	SA3	1
	SS	SS7	1
	TA	TA1	1
	Library total		
Survey response rate			87%
Botley	OX	OX1	10
		OX11	1
		OX13	12
		OX14	4
		OX2	185
		OX28	2
		OX29	3
		OX3	1
		OX4	2
		OX49	1
	OX9	1	
	RG	RG1	1
	Library total		
Survey response rate			84%
Chipping Norton	CV	CV36	3
	GL	GL54	1
		GL56	6
	HP	HP18	1
	HR	HR9	1
	OX	OX15	5
		OX20	1
		OX25	1
		OX4	1
	OX7	216	
SA	SA73	1	
Library total			237
Survey response rate			87%
Goring	BS	BS4	1
	GL	GL12	1
	MK	MK16	1
	OX	OX10	14
		OX11	1
		OX12	1
		OX14	1
	RG	RG18	1
		RG40	1
		RG8	237
SE	SE3	1	
Library total			260
Survey response rate			84%
Woodstock	BA	BA2	1

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15. Postcode BY Area and District

Woodstock	OX	OX1	1
		OX14	1
		OX15	1
		OX16	2
		OX20	103
		OX25	4
		OX27	2
		OX28	1
		OX29	19
		OX5	15
	OX7	6	
Library total			156
Survey response rate			92%
Faringdon	GL	GL7	1
	OX	OX13	2
		OX18	3
	SK	SK17	1
	SL	SL6	1
	SN	SN2	1
		SN6	5
		SN7	164
Library total			178
Survey response rate			87%
Chinnor	HP	HP12	1
		HP14	1
		HP17	1
		HP18	2
	L	L17	1
	OX	OX29	2
		OX39	177
		OX49	11
		OX9	6
	Library total		
Survey response rate			86%
Blackbird Leys	OX	OX10	1
		OX3	3
		OX4	60
		OX44	4
	Library total		
Survey response rate			84%
Woodcote	NN	NN11	1
	OX	OX10	2
	RG	RG8	115
		RG9	2
	Library total		
Survey response rate			88%
Eynsham	N	N14	1
	OX	OX14	1
		OX18	1
		OX26	1
		OX28	2
	OX29	159	
Library total			165
Survey response rate			88%
Grove	OX	OX12	147
		OX14	1
	RG	RG23	1
	SN	SN7	2
	Library total		
Survey response rate			90%
Wheatley	FY	FY5	1
	HP	HP18	5
	NN	NN13	1
	OX	OX2	2
		OX26	1
		OX3	2
		OX33	189
		OX4	4
		OX44	35
		OX5	1
	OX9	4	
RG	RG5	1	
Library total			246
Survey response rate			90%
Neithrop	CV	CV35	1
		CV37	2

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15. Postcode BY Area and District

Neithrop	OX	OX15	10
		OX16	86
		OX17	8
		OX5	1
	SW	SW19	1
	Library total		109
Survey response rate		84%	
Benson	BL	BL7	1
	CH	CH4	1
	OX	OX10	116
		OX16	1
		OX44	13
		OX49	7
	Library total		139
Survey response rate		86%	
Sonning Common	BA	BA22	1
	OX	OX10	1
	RG	RG10	1
		RG4	155
		RG7	1
		RG8	5
		RG9	22
	Library total		186
Survey response rate		87%	
Adderbury	CV	CV47	1
	OX	OX15	19
		OX16	2
		OX17	100
		OX25	1
	Library total		123
Survey response rate		95%	
Watlington	OX	OX10	2
		OX44	7
		OX49	95
		OX9	1
	RG	RG9	4
	SY	SY4	1
	W	W5	1
	Library total		111
Survey response rate		90%	
Berinsfield	OX	OX1	1
		OX10	69
		OX13	2
		OX14	8
		OX3	1
		OX4	1
		OX44	4
	OX49	1	
	Library total		87
Survey response rate		84%	
Wychwood	CB	CB21	1
	CV	CV37	1
	HP	HP13	1
	OX	OX18	2
		OX2	1
		OX28	1
		OX7	125
Library total		132	
Survey response rate		92%	
Littlemore Peers	OX	OX4	34
	Library total		34
	Survey response rate		81%
Kennington	OX	OX1	87
		OX13	1
		OX14	3
		OX4	8
		OX5	1
	TN	TN2	1
	Library total		101
Survey response rate		81%	
Deddington	NN	NN13	1
	OX	OX15	63
		OX17	8
		OX25	14
		OX27	1
		OX7	4
	Library total		91
Survey response rate		93%	

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Section G: About yourself  
15. Postcode BY Area and District

Charlbury	OX	OX29	1
		OX7	78
	Library total		79
	Survey response rate		89%
Burford	GL	GL54	3
		OX	OX18
	OX28		2
	OX7		1
	Library total		48
Survey response rate		92%	
Bampton	OX	OX18	42
		OX29	1
	Library total		43
Survey response rate		93%	
Hook Norton	OX	OX15	75
		OX7	1
	Library total		76
Survey response rate		87%	
Old Marston	OX	OX2	1
		OX28	1
		OX3	29
		OX33	1
	Library total		32
Survey response rate		97%	
North Leigh	OX	OX18	1
		OX28	4
		OX29	50
		OX7	1
	Library total		56
Survey response rate		84%	
Stonesfield	OX	OX29	18
	Library total		18
	Survey response rate		86%
North Mobile	OX	OX15	44
		OX16	23
		OX17	6
		OX7	4
	Library total		77
Survey response rate		86%	
Central Mobile	OX	OX2	4
		OX25	9
		OX26	8
		OX27	2
		OX3	16
		OX33	11
		OX4	4
	OX5	11	
Library total		65	
Survey response rate		87%	
South East Mobile	OX	OX10	13
		OX11	16
		OX14	4
		OX39	1
		OX44	12
		OX9	4
	RG	RG8	6
		RG9	21
Library total		77	
Survey response rate		61%	
South West Mobile	OX	OX11	12
		OX12	9
		OX13	31
		OX14	6
	SN	SN6	7
		SN7	14
Library total		79	
Survey response rate		88%	
West Mobile	GL	GL7	4
	OX	OX18	3
		OX28	10
		OX29	21
		OX5	12
		OX7	20
Library total		70	
Survey response rate		88%	
Total no. of cases			8,829
Survey response rate			82%

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16. Age

	Under 24					25 to 44					
	15 or under	16 to 19	20 to 24	Sub-total		25 to 29	30 to 34	35 to 39	40 to 44	Sub-total	
				%	no. of cases					%	no. of cases
Oxford Central		4%	8%	12%	49	9%	9%	6%	7%	31%	129
Abingdon	0%	1%	2%	4%	16	4%	4%	8%	10%	26%	107
Witney	0%	1%	2%	4%	20	5%	7%	8%	12%	32%	154
Banbury	0%	2%	4%	6%	23	5%	7%	9%	8%	29%	114
Didcot	0%	2%	2%	4%	16	5%	8%	14%	10%	38%	148
Bicester	0%	3%	4%	7%	27	5%	11%	10%	7%	32%	124
Wantage		2%	3%	5%	19	5%	5%	9%	9%	28%	111
Henley		2%	5%	6%	27	5%	5%	9%	8%	27%	113
Cowley		2%	7%	9%	25	7%	7%	15%	13%	42%	124
Summertown	1%	1%	4%	5%	9	3%	7%	7%	8%	26%	43
Kidlington		2%	2%	5%	17	4%	6%	7%	9%	25%	93
Headington	0%	2%	4%	6%	22	8%	11%	12%	10%	41%	144
Carterton		3%	4%	7%	22	5%	6%	13%	11%	36%	113
Wallingford		2%	1%	4%	9	5%	10%	13%	8%	36%	91
Thame		4%	4%	8%	22	2%	6%	13%	13%	34%	93
Botley		0%	2%	3%	6	5%	6%	12%	12%	35%	83
Chipping Norton		2%	2%	5%	11	4%	5%	10%	9%	27%	66
Goring		0%	2%	3%	7	2%	3%	8%	9%	21%	58
Woodstock	1%		3%	3%	5	4%	2%	13%	14%	32%	49
Faringdon		1%	1%	2%	4	3%	11%	11%	13%	38%	71
Chinnor		0%	1%	1%	3	3%	6%	12%	12%	33%	70
Blackbird Leys	1%		8%	10%	7	6%	10%	15%	14%	45%	32
Woodcote		1%	2%	3%	3	3%	4%	9%	11%	27%	31
Eynsham		4%	1%	5%	9	2%	5%	17%	13%	37%	62
Grove		1%	1%	2%	3	4%	3%	10%	17%	33%	50
Wheatley		1%	4%	4%	11	3%	6%	9%	9%	27%	66
Neithrop		4%	2%	5%	6	8%	6%	11%	8%	33%	37
Benson		1%	2%	4%	5	4%	7%	13%	9%	34%	48
Sonning Common		3%	2%	5%	9	1%	4%	17%	15%	37%	67
Adderbury	1%	1%	3%	4%	5	1%	3%	11%	19%	33%	39
Watlington		1%	3%	4%	4			8%	11%	19%	21
Berinsfield		4%	4%	9%	8	2%	6%	11%	13%	33%	29
Wychwood		1%	1%	2%	2	2%	7%	11%	12%	32%	41
Littlemore Peers		3%	8%	11%	4	8%	19%	11%	14%	51%	19
Kennington		3%	1%	4%	4	5%	3%	15%	14%	36%	39
Deddington		1%	2%	3%	3	3%	6%	13%	11%	34%	30
Charlbury			3%	3%	2		3%	14%	8%	25%	19
Burford						2%		13%	10%	25%	12
Bampton						5%	2%	2%	7%	17%	7
Hook Norton						1%	8%	9%	12%	30%	23
Old Marston						7%	14%	18%	4%	43%	12
North Leigh			2%	2%	1	2%	2%	17%	17%	37%	22
Stonesfield							6%	17%	11%	33%	6
North Mobile		1%	1%	2%	2		2%	6%	14%	22%	18
Central Mobile			1%	1%	1		3%	1%	6%	10%	7
South East Mobile			1%	1%	1		4%	5%	5%	15%	11
South West Mobile						1%	3%	6%	5%	15%	12
West Mobile							1%	1%	9%	11%	8
Weighted total	0%	2%	4%	7%	449	6%	7%	9%	9%	31%	2,866

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16. Age

	45 to 64						65 to 74			
	45 to 49	50 to 54	55 to 59	60 to 64	Sub-total		65 to 69	70 to 74	Sub-total	
					%	no. of cases			%	no. of cases
Oxford Central	6%	9%	6%	10%	32%	133	9%	7%	16%	68
Abingdon	6%	8%	7%	12%	32%	134	9%	12%	21%	87
Witney	8%	6%	6%	9%	28%	136	11%	9%	21%	98
Banbury	10%	8%	7%	12%	38%	148	8%	9%	16%	64
Didcot	9%	7%	6%	9%	30%	119	8%	7%	16%	62
Bicester	10%	7%	8%	12%	37%	142	7%	7%	14%	54
Wantage	8%	8%	7%	10%	35%	135	10%	11%	21%	81
Henley	11%	7%	5%	10%	33%	138	10%	10%	19%	81
Cowley	9%	6%	8%	9%	32%	92	6%	2%	8%	24
Summertown	8%	10%	5%	7%	30%	50	11%	8%	19%	31
Kidlington	6%	8%	10%	10%	34%	125	8%	11%	19%	70
Headington	12%	5%	7%	7%	31%	109	7%	5%	12%	42
Carterton	8%	9%	8%	11%	35%	112	7%	6%	13%	42
Wallingford	11%	6%	5%	9%	31%	78	10%	8%	18%	45
Thame	10%	6%	7%	8%	31%	84	8%	5%	13%	35
Botley	11%	6%	5%	9%	31%	72	8%	10%	17%	41
Chipping Norton	7%	9%	6%	10%	32%	78	10%	9%	18%	44
Goring	4%	4%	10%	14%	33%	89	11%	9%	20%	55
Woodstock	9%	5%	3%	13%	30%	45	9%	9%	19%	28
Faringdon	9%	3%	5%	11%	29%	54	10%	9%	19%	35
Chinnor	8%	4%	8%	9%	29%	62	8%	15%	23%	48
Blackbird Leys	7%	1%	4%	3%	15%	11	7%	11%	18%	13
Woodcote	10%	15%	10%	8%	42%	48	12%	6%	18%	21
Eynsham	6%	4%	8%	10%	27%	45	7%	10%	17%	29
Grove	9%	4%	4%	9%	25%	38	10%	10%	20%	30
Wheatley	6%	10%	7%	11%	33%	82	12%	8%	20%	48
Neithrop	12%	4%	4%	5%	24%	27	11%	9%	20%	22
Benson	6%	6%	6%	10%	28%	39	14%	11%	25%	35
Sonning Common	8%	4%	3%	9%	24%	44	6%	11%	17%	31
Adderbury	7%	9%	3%	15%	32%	38	7%	5%	12%	14
Watlington	10%	12%	8%	13%	43%	48	9%	7%	16%	18
Berinsfield	10%	6%	7%	7%	29%	26	6%	7%	12%	11
Wychwood	5%	8%	10%	9%	33%	42	9%	8%	17%	22
Littlemore Peers	3%	5%	16%	3%	27%	10	3%	3%	5%	2
Kennington	11%	4%	3%	6%	23%	25	3%	9%	12%	13
Deddington	13%	6%	4%	3%	27%	24	10%	12%	22%	20
Charlbury	6%	6%	4%	14%	31%	24	8%	16%	23%	18
Burford	10%	4%	2%	15%	31%	15	17%	10%	27%	13
Bampton	2%	7%	12%	7%	29%	12	10%	19%	29%	12
Hook Norton	9%	9%	4%	14%	37%	28	12%	7%	18%	14
Old Marston	18%	4%	11%	11%	43%	12	14%		14%	4
North Leigh	5%	10%	8%	3%	27%	16	17%	7%	23%	14
Stonesfield	11%	6%	11%	22%	50%	9		6%	6%	1
North Mobile	6%	4%	4%	10%	23%	19	2%	15%	17%	14
Central Mobile	7%		3%	9%	19%	13	13%	6%	19%	13
South East Mobile	1%		8%	17%	27%	20	9%	7%	16%	12
South West Mobile	5%	3%	3%	4%	14%	11	11%	10%	21%	17
West Mobile	1%	4%		6%	11%	8	11%	16%	27%	19
Weighted total	8%	7%	6%	10%	32%	2,869	9%	9%	17%	1,615

Oxfordshire Public Library User Survey (Adults) October 2009

16. Age

	75 or over					Total no. of cases	Survey response rate
	75 to 79	80 to 84	85 or over	Sub-total			
				%	no. of cases		
Oxford Central	5%	4%	1%	10%	41	432	79%
Abingdon	10%	5%	2%	17%	71	425	90%
Witney	9%	5%	1%	15%	70	496	91%
Banbury	7%	3%	1%	11%	42	410	91%
Didcot	7%	4%	1%	12%	47	403	92%
Bicester	5%	4%	2%	10%	38	390	92%
Wantage	7%	3%	2%	12%	45	404	89%
Henley	8%	5%	2%	15%	62	437	90%
Cowley	4%	4%	2%	9%	27	305	90%
Summertown	10%	7%	2%	19%	32	176	86%
Kidlington	9%	6%	2%	18%	66	383	92%
Headington	4%	2%	2%	9%	30	361	89%
Carterton	4%	3%	1%	9%	27	324	93%
Wallingford	7%	4%	2%	13%	32	260	93%
Thame	9%	3%	3%	15%	40	283	91%
Botley	8%	3%	3%	14%	33	247	88%
Chipping Norton	7%	6%	5%	18%	43	260	89%
Goring	10%	6%	6%	23%	62	282	88%
Woodstock	9%	4%	3%	16%	24	163	89%
Faringdon	6%	4%	3%	13%	24	196	92%
Chinnor	6%	4%	3%	13%	28	216	90%
Blackbird Leys	10%	1%		11%	8	73	88%
Woodcote	5%	4%	1%	10%	12	127	85%
Eynsham	7%	5%	2%	14%	23	180	90%
Grove	12%	5%	3%	20%	30	159	90%
Wheatley	7%	6%	3%	16%	39	258	90%
Neithrop	6%	7%	4%	18%	20	116	87%
Benson	6%	2%	1%	10%	14	149	87%
Sonning Common	7%	8%	2%	17%	30	198	85%
Adderbury	9%	5%	4%	18%	21	125	90%
Watlington	7%	9%	3%	19%	21	118	90%
Berinsfield	8%	7%	2%	17%	15	97	86%
Wychwood	5%	7%	5%	17%	22	137	90%
Littlemore Peers	3%	3%		5%	2	38	88%
Kennington	11%	6%	7%	24%	26	113	86%
Deddington	4%	3%	6%	13%	12	93	91%
Charlbury	17%	1%		18%	14	83	87%
Burford	6%	6%	4%	17%	8	50	92%
Bampton	12%	12%	2%	26%	11	45	91%
Hook Norton	5%	3%	7%	14%	11	82	87%
Old Marston						32	85%
North Leigh	5%	2%	5%	12%	7	62	90%
Stonesfield	11%			11%	2	19	86%
North Mobile	10%	10%	15%	35%	28	87	90%
Central Mobile	13%	17%	21%	51%	36	73	93%
South East Mobile	15%	15%	12%	41%	31	83	60%
South West Mobile	23%	16%	11%	50%	40	83	89%
West Mobile	20%	17%	13%	50%	35	75	88%
Weighted total	7%	4%	2%	13%	1,402	9,608	87%

17. Are you:

	Female	Male	no. of cases	Survey response rate
Oxford Central	55%	45%	437	82%
Abingdon	68%	32%	423	91%
Witney	65%	35%	503	95%
Banbury	62%	38%	410	96%
Didcot	72%	28%	398	93%
Bicester	63%	37%	394	94%
Wantage	60%	40%	408	93%
Henley	70%	30%	440	94%
Cowley	61%	39%	300	93%
Summertown	70%	30%	176	92%
Kidlington	65%	35%	375	93%
Headington	64%	36%	365	94%
Carterton	64%	36%	326	96%
Wallingford	70%	30%	264	97%
Thame	66%	34%	283	94%
Botley	66%	34%	238	90%
Chipping Norton	73%	27%	253	93%
Goring	63%	37%	288	94%
Woodstock	73%	27%	161	95%
Faringdon	75%	25%	198	97%
Chinnor	74%	26%	226	97%
Blackbird Leys	69%	31%	78	96%
Woodcote	69%	31%	126	94%
Eynsham	73%	27%	180	96%
Grove	77%	23%	155	92%
Wheatley	72%	28%	253	93%
Neithrop	66%	34%	119	92%
Benson	74%	26%	155	96%
Sonning Common	72%	29%	200	94%
Adderbury	74%	26%	125	97%
Watlington	79%	21%	120	97%
Berinsfield	76%	24%	89	86%
Wychwood	80%	20%	140	98%
Littlemore Peers	72%	28%	39	93%
Kennington	70%	30%	117	94%
Deddington	74%	26%	91	93%
Charlbury	81%	19%	86	97%
Burford	82%	18%	49	94%
Bampton	79%	21%	42	91%
Hook Norton	74%	26%	84	97%
Old Marston	84%	16%	31	94%
North Leigh	82%	18%	60	90%
Stonesfield	85%	15%	20	95%
North Mobile	84%	16%	83	92%
Central Mobile	88%	13%	72	96%
South East Mobile	70%	30%	80	63%
South West Mobile	81%	19%	80	89%
West Mobile	83%	17%	75	94%
Weighted total	64%	36%	9,615	91%

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18. Which one of the following describes you best?

	Economically active					
	Employed in a full-time job	Employed in a part-time job	Self-employed full or part-time	On a government supported training programme	Sub-total	
					%	no. of cases
Oxford Central	31%	13%	11%	0%	55%	226
Abingdon	20%	19%	5%		44%	177
Witney	20%	16%	9%		45%	216
Banbury	26%	15%	8%	0%	49%	191
Didcot	29%	19%	4%		52%	196
Bicester	30%	20%	5%	1%	55%	210
Wantage	28%	12%	8%		48%	184
Henley	21%	17%	10%		48%	199
Cowley	32%	16%	8%	1%	57%	161
Summertown	23%	13%	9%		45%	75
Kidlington	22%	15%	7%		43%	157
Headington	26%	19%	10%	1%	55%	194
Carterton	27%	20%	8%	0%	55%	171
Wallingford	25%	18%	8%	0%	51%	126
Thame	26%	19%	8%		53%	144
Botley	26%	16%	8%		49%	113
Chipping Norton	20%	15%	13%		48%	115
Goring	16%	15%	9%		40%	108
Woodstock	20%	13%	14%	1%	48%	75
Faringdon	23%	16%	5%		44%	81
Chinnor	14%	23%	7%		45%	98
Blackbird Leys	17%	19%	13%		49%	34
Woodcote	23%	16%	16%	1%	55%	67
Eynsham	26%	18%	6%	1%	51%	88
Grove	14%	24%	4%		42%	65
Wheatley	23%	17%	10%		51%	122
Neithrop	18%	13%	9%	1%	40%	45
Benson	19%	20%	9%		48%	71
Sonning Common	22%	21%	7%		49%	90
Adderbury	17%	26%	8%		50%	59
Watlington	15%	23%	11%		50%	55
Berinsfield	28%	21%	7%		56%	48
Wychwood	17%	12%	15%		44%	58
Littlemore Peers	29%	21%	3%		53%	20
Kennington	23%	13%	13%		49%	55
Deddington	24%	22%	9%		56%	48
Charlbury	16%	20%	11%		48%	38
Burford	21%	11%	9%		40%	19
Bampton	10%	21%			31%	13
Hook Norton	19%	14%	18%		51%	40
Old Marston	19%	31%	9%		59%	19
North Leigh	13%	37%	8%		58%	30
Stonesfield	28%	28%	6%		61%	11
North Mobile	8%	17%	5%		29%	23
Central Mobile	6%	4%	6%		16%	11
South East Mobile	3%	5%	8%		16%	12
South West Mobile	4%	8%	5%		18%	13
West Mobile	6%	1%	1%		9%	6
Weighted total	25%	16%	8%	0%	50%	4,377

Oxfordshire Public Library User Survey (Adults) October 2009

18. Which one of the following describes you best?

	Economically inactive								Total no. of cases	Survey response rate
	In full-time education at school, college or university	Unemployed and available for work	Permanently sick / disabled	Wholly retired from work	Looking after the home	Doing something else	Sub-total			
							%	no. of cases		
Oxford Central	10%	5%	2%	25%	2%	1%	45%	188	446	78%
Abingdon	2%	2%	0%	39%	12%	0%	56%	226	443	87%
Witney	2%	5%	2%	36%	10%	1%	55%	267	517	92%
Banbury	4%	6%	2%	31%	8%	1%	51%	201	424	91%
Didcot	2%	5%	1%	30%	10%	1%	48%	181	415	88%
Bicester	2%	4%	2%	29%	7%		45%	172	404	91%
Wantage	3%	3%	2%	33%	10%	1%	52%	199	423	87%
Henley	2%	4%	2%	35%	9%	1%	52%	218	457	89%
Cowley	6%	7%	2%	18%	8%	1%	43%	120	312	87%
Summertown	4%	3%	1%	38%	8%	1%	55%	91	182	87%
Kidlington	2%	5%	2%	39%	8%	1%	57%	208	396	90%
Headington	7%	7%	1%	22%	7%	1%	45%	156	375	90%
Carterton	2%	5%	2%	27%	8%	1%	45%	139	334	91%
Wallingford	1%	2%	2%	31%	12%	1%	49%	121	268	90%
Thame	2%	4%	1%	28%	12%		47%	129	292	90%
Botley	2%	3%	2%	31%	10%	3%	51%	116	252	86%
Chipping Norton	1%	3%	3%	38%	8%		52%	125	267	88%
Goring	0%	1%	1%	49%	8%	1%	60%	162	298	87%
Woodstock	1%	2%	1%	38%	10%		52%	82	167	92%
Faringdon	2%	3%	2%	35%	14%	1%	56%	104	199	91%
Chinnor		2%	0%	36%	17%		55%	121	227	94%
Blackbird Leys	4%	7%	6%	26%	9%		51%	36	79	86%
Woodcote	1%	4%	2%	27%	9%	2%	45%	54	132	89%
Eynsham	3%	2%		35%	7%	2%	49%	85	183	93%
Grove	1%	1%		42%	13%		58%	88	164	91%
Wheatley	1%	4%	0%	38%	5%		49%	119	264	88%
Neithrop	2%	6%	2%	36%	14%		60%	67	122	87%
Benson	2%	1%		38%	9%	1%	52%	77	158	91%
Sonning Common	2%	2%	1%	33%	15%		51%	94	204	86%
Adderbury	1%	3%		38%	8%	1%	50%	58	127	90%
Watlington	4%	2%		35%	9%	1%	50%	56	124	90%
Berinsfield	1%	3%	1%	29%	8%	1%	44%	38	98	83%
Wychwood	2%	2%	1%	34%	15%	2%	56%	73	141	92%
Littlemore Peers	3%	8%	11%	11%	16%		47%	18	41	90%
Kennington	3%		1%	39%	8%		51%	57	120	90%
Deddington	2%	1%		31%	9%		44%	38	96	88%
Charlbury		1%	1%	42%	5%	3%	52%	41	87	89%
Burford		2%		43%	15%		60%	28	50	90%
Bampton			2%	57%	10%		69%	29	46	91%
Hook Norton		4%		34%	10%	1%	49%	39	87	91%
Old Marston		9%		22%	6%	3%	41%	13	32	97%
North Leigh				31%	12%		42%	22	62	78%
Stonesfield			6%	22%	11%		39%	7	20	86%
North Mobile		1%		47%	22%		71%	55	89	87%
Central Mobile				71%	13%		84%	58	75	92%
South East Mobile	1%		1%	71%	8%	3%	84%	63	85	60%
South West Mobile				62%	20%		82%	61	84	82%
West Mobile				75%	16%		91%	63	77	86%
Weighted total	4%	4%	2%	31%	8%	1%	50%	4,763	9,945	86%

**Oxfordshire Public Library User Survey (Adults) October 2009**

**19. Please indicate if you consider yourself to have any of the following disabilities / conditions?**

	None / not applicable	Mobility - getting around	Hearing	Eyesight	Using hands / fingers	Learning disability, e.g. dyslexia	Mental health problem, e.g. depression	Other	no. of respondents	Survey response rate
Oxford Central	84%	3%	4%	5%	1%	3%	4%	1%	391	73%
Abingdon	81%	7%	6%	6%	2%	1%	2%	1%	375	81%
Witney	81%	6%	8%	8%	1%	0%	2%	1%	435	83%
Banbury	80%	8%	7%	6%	3%	1%	4%	0%	366	85%
Didcot	82%	6%	4%	5%	1%	2%	3%	1%	346	81%
Bicester	80%	6%	5%	6%	1%	2%	4%	2%	359	85%
Wantage	86%	5%	4%	3%	2%	2%	4%	1%	371	85%
Henley	88%	4%	4%	3%	0%	1%	3%	0%	384	82%
Cowley	82%	6%	4%	7%	2%	2%	6%		272	84%
Summertown	82%	7%	6%	5%	2%	3%	2%	1%	149	78%
Kidlington	80%	8%	8%	4%	2%	3%	3%		326	81%
Headington	86%	3%	5%	2%	2%	3%	3%	2%	316	81%
Carterton	80%	6%	5%	5%	2%	5%	4%	1%	299	88%
Wallingford	87%	3%	6%	3%	0%	1%	3%		231	85%
Thame	87%	4%	6%	4%	1%	2%	2%	0%	252	83%
Botley	84%	9%	4%	3%	1%	1%	2%		214	80%
Chipping Norton	82%	8%	7%	4%	1%	2%	3%	0%	228	84%
Goring	80%	6%	8%	5%	2%	2%	2%	0%	260	84%
Woodstock	83%	8%	7%	4%	1%	1%	4%	1%	137	81%
Faringdon	80%	5%	6%	5%		1%	4%	2%	172	84%
Chinnor	83%	5%	6%	6%	1%	1%		1%	199	85%
Blackbird Leys	69%	12%	13%	4%	1%	6%	3%		67	83%
Woodcote	87%	5%	5%	3%	2%	2%	4%	1%	121	89%
Eynsham	82%	8%	5%	7%	3%		3%	1%	159	85%
Grove	87%	6%	3%	3%	3%		1%		126	75%
Wheatley	78%	8%	9%	5%	2%	1%	4%		226	83%
Neithrop	86%	7%	6%	4%	3%		3%		104	81%
Benson	85%	9%	8%	2%	2%		1%		130	80%
Sonning Common	83%	6%	8%	3%	2%	1%	2%		173	81%
Adderbury	83%	7%	6%	4%	4%	3%	1%	1%	109	84%
Watlington	92%	2%	3%	1%	3%		2%		99	80%
Berinsfield	77%	9%	14%	9%	3%	3%	3%	1%	74	71%
Wychwood	86%	3%	8%	4%	2%		3%		119	83%
Littlemore Peers	67%	11%	6%	3%	6%	8%	6%	3%	36	86%
Kennington	81%	13%	6%	6%	3%		2%	1%	108	87%
Deddington	81%	5%	7%	5%	2%	2%	2%		83	85%
Charlbury	89%	3%	6%		1%	3%	1%		71	80%
Burford	84%	7%	9%	7%		2%			43	83%
Bampton	71%	17%	7%	5%	2%		2%	2%	42	91%
Hook Norton	83%	5%	5%	5%	4%	3%	1%	1%	75	86%
Old Marston	93%			4%		4%			27	82%
North Leigh	83%	10%	8%	6%	2%	2%	4%		52	78%
Stonesfield	79%	16%					5%		19	90%
North Mobile	76%	11%	12%	14%	4%		1%		74	82%
Central Mobile	65%	22%	13%	10%	10%		1%	1%	69	92%
South East Mobile	70%	20%	8%	11%	3%		2%		66	52%
South West Mobile	55%	24%	17%	9%	6%			2%	66	73%
West Mobile	68%	15%	17%	12%	6%				65	81%
<b>Weighted total</b>	<b>83%</b>	<b>6%</b>	<b>5%</b>	<b>5%</b>	<b>1%</b>	<b>2%</b>	<b>3%</b>	<b>1%</b>	<b>8,485</b>	<b>80%</b>

Oxfordshire Public Library User Survey (Adults) October 2009

20. What is your ethnic group?

	White					
	English / Welsh / Scottish / Northern Irish / British	Irish	Gypsy or Irish Traveller	Any other White background	Sub-total	
					%	no. of cases
Oxford Central	70%	2%		12%	85%	353
Abingdon	91%	1%		5%	97%	406
Witney	93%	1%		4%	98%	479
Banbury	87%	2%		4%	92%	365
Didcot	92%	1%		4%	97%	376
Bicester	90%	1%		4%	96%	368
Wantage	91%	2%	1%	3%	97%	374
Henley	86%	1%	0%	8%	96%	404
Cowley	64%	4%		10%	78%	229
Summertown	85%	2%		9%	96%	159
Kidlington	89%	2%		4%	96%	345
Headington	72%	3%		11%	86%	292
Carterton	93%	3%		2%	97%	301
Wallingford	94%	1%		4%	98%	249
Thame	92%	1%		6%	99%	270
Botley	88%	2%		5%	95%	215
Chipping Norton	89%	1%	1%	6%	97%	234
Goring	93%	3%		4%	99%	272
Woodstock	92%	1%		5%	97%	148
Faringdon	93%	2%	1%	2%	97%	183
Chinnor	96%	0%		3%	100%	213
Blackbird Leys	72%	3%		3%	77%	57
Woodcote	94%	1%		4%	99%	119
Eynsham	89%	3%		5%	97%	172
Grove	93%	2%		3%	98%	149
Wheatley	90%	2%		7%	98%	233
Neithrop	85%	2%		3%	90%	99
Benson	94%	1%		3%	97%	148
Sonning Common	94%	1%		2%	97%	184
Adderbury	94%	3%		2%	99%	119
Watlington	91%	3%		4%	97%	113
Berinsfield	85%	1%		7%	93%	80
Wychwood	96%	1%		3%	100%	134
Littlemore Peers	84%		3%	8%	95%	35
Kennington	84%	4%		5%	93%	102
Deddington	92%	3%		2%	98%	87
Charlbury	89%			6%	95%	79
Burford	93%			7%	100%	45
Bampton	93%	2%		2%	98%	41
Hook Norton	91%	4%		3%	97%	76
Old Marston	72%			13%	84%	27
North Leigh	97%			3%	100%	59
Stonesfield	95%			5%	100%	19
North Mobile	95%	1%		1%	98%	79
Central Mobile	97%	1%		1%	100%	69
South East Mobile	100%				100%	77
South West Mobile	100%				100%	79
West Mobile	99%	1%			100%	73
Weighted total	84%	2%	0%	7%	93%	8,789

Oxfordshire Public Library User Survey (Adults) October 2009

20. What is your ethnic group?

	Mixed					
	White and Black Caribbean	White and Black African	White and Asian	Any other Mixed background	Sub-total	
					%	no. of cases
Oxford Central	1%	0%	0%	1%	3%	12
Abingdon			0%	0%	0%	2
Witney			0%		0%	1
Banbury	0%			0%	1%	2
Didcot		0%		1%	1%	5
Bicester	1%				1%	2
Wantage	0%		0%		1%	2
Henley	0%	0%	0%	0%	2%	7
Cowley	1%	1%	2%	1%	4%	13
Summertown			1%		1%	1
Kidlington	0%		1%	0%	1%	4
Headington	0%		1%	0%	1%	4
Carterton	0%			0%	1%	2
Wallingford				0%	0%	1
Thame						
Botley	1%		0%	0%	2%	4
Chipping Norton				0%	0%	1
Goring						
Woodstock			1%	1%	1%	2
Faringdon				1%	1%	2
Chinnor						
Blackbird Leys	4%	1%			5%	4
Woodcote			1%		1%	1
Eynsham	1%			1%	2%	3
Grove						
Wheatley			0%	0%	1%	2
Neithrop				1%	1%	1
Benson			1%		1%	1
Sonning Common			1%		1%	1
Adderbury						
Watlington			1%		1%	1
Berinsfield				1%	1%	1
Wychwood						
Littlemore Peers	5%				5%	2
Kennington						
Deddington						
Charlbury						
Burford						
Bampton						
Hook Norton				1%	1%	1
Old Marston	3%				3%	1
North Leigh						
Stonesfield						
North Mobile				1%	1%	1
Central Mobile						
South East Mobile						
South West Mobile						
West Mobile						
Weighted total	0%	0%	0%	0%	1%	87

20. What is your ethnic group?

	Asian						Sub-total	
	Indian	Pakistani	Bangladeshi	Chinese	Any other Asian background	Sub-total		
						%	no. of cases	
Oxford Central	2%	1%	1%	3%	1%	8%	33	
Abingdon	0%			0%	0%	1%	4	
Witney	0%			1%	0%	1%	7	
Banbury	2%	2%	0%	1%	1%	5%	21	
Didcot	1%		0%	0%		2%	7	
Bicester	0%	0%		1%	0%	1%	5	
Wantage	1%		0%	0%	1%	2%	8	
Henley	0%			0%	1%	2%	9	
Cowley	3%	5%		2%	3%	13%	38	
Summertown	1%	1%		1%	1%	2%	4	
Kidlington	1%	0%	1%	0%	1%	2%	9	
Headington	3%	1%		1%	2%	8%	26	
Carterton	0%		0%		1%	2%	6	
Wallingford					0%	0%	1	
Thame								
Botley		1%		0%	0%	2%	4	
Chipping Norton			0%	1%		1%	3	
Goring	0%				0%	1%	2	
Woodstock			1%			1%	1	
Faringdon	1%			1%		2%	3	
Chinnor	0%					0%	1	
Blackbird Leys			1%			1%	1	
Woodcote								
Eynsham			1%			1%	1	
Grove			1%		1%	1%	2	
Wheatley								
Neithrop	3%	2%			1%	5%	6	
Benson								
Sonning Common			1%	1%		2%	3	
Adderbury				1%		1%	1	
Watlington					2%	2%	2	
Berinsfield	2%				1%	3%	3	
Wychwood								
Littlemore Peers								
Kennington	1%			2%	2%	5%	5	
Deddington	1%					1%	1	
Charlbury				2%	1%	4%	3	
Burford								
Bampton								
Hook Norton				1%		1%	1	
Old Marston		6%		3%		9%	3	
North Leigh								
Stonesfield								
North Mobile	1%					1%	1	
Central Mobile								
South East Mobile								
South West Mobile								
West Mobile								
Weighted total	1%	1%	0%	1%	1%	4%	225	

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20. What is your ethnic group?

	Black					Other				Total no. of cases	Survey response rate
	African	Caribbean	Any other Black / African / Caribbean background	Sub-total		Arab	Any Other ethnic group	Sub-total			
				%	no. of cases			%	no. of cases		
Oxford Central	1%	1%	1%	3%	13		1%	1%	5	450	78%
Abingdon	0%	0%		1%	3		0%	0%	2	445	90%
Witney	0%			0%	2					520	93%
Banbury	1%	1%		1%	5		1%	1%	2	425	92%
Didcot						0%		0%	1	417	91%
Bicester	2%			2%	7	1%	0%	1%	3	407	92%
Wantage	0%	0%		1%	2					424	88%
Henley	0%			0%	1		0%	0%	1	459	90%
Cowley	2%	1%		3%	10	1%		1%	3	313	90%
Summertown			1%	1%	1					182	86%
Kidlington	1%	0%		1%	3					396	89%
Headington	3%	1%	0%	4%	12		1%	1%	4	379	87%
Carterton	1%			1%	2					336	91%
Wallingford							1%	1%	2	269	93%
Thame		1%		1%	2					294	90%
Botley	1%			1%	2		0%	0%	1	254	85%
Chipping Norton	0%	0%		1%	2		0%	0%	1	269	88%
Goring							0%	0%	1	299	89%
Woodstock	1%			1%	2					167	90%
Faringdon						1%		1%	1	202	93%
Chinnor										228	91%
Blackbird Leys	7%	7%		14%	10		3%	3%	2	81	91%
Woodcote										132	88%
Eynsham			1%	1%	1					183	95%
Grove							1%	1%	1	164	90%
Wheatley	1%			1%	2					266	87%
Neithrop	2%	1%		3%	3	1%		1%	1	123	85%
Benson		1%		1%	1		1%	1%	2	158	94%
Sonning Common							1%	1%	2	207	89%
Adderbury										127	92%
Watlington										124	94%
Berinsfield	1%	1%		2%	2					99	83%
Wychwood										141	94%
Littlemore Peers										41	88%
Kennington	2%	1%		3%	3					120	89%
Deddington		1%		1%	1					96	91%
Charlbury							1%	1%	1	87	93%
Burford										51	87%
Bampton	2%			2%	1					46	91%
Hook Norton										87	90%
Old Marston	3%			3%	1					32	97%
North Leigh										63	88%
Stonesfield										20	90%
North Mobile										89	90%
Central Mobile										75	92%
South East Mobile										87	61%
South West Mobile										86	88%
West Mobile										77	91%
Weighted total	1%	0%	0%	1%	94	0%	0%	1%	36	9,997	87%

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21. How did you find out about this library?

	Somebody told me	Through school or college	Leaflet	Internet / website	I've always known about it	Other	no. of cases	Survey response rate
Oxford Central	13%	3%		5%	77%	3%	413	77%
Abingdon	8%	0%	1%	2%	85%	4%	406	88%
Witney	7%	1%	0%	2%	87%	2%	484	92%
Banbury	16%	1%	0%	3%	76%	4%	399	93%
Didcot	12%	1%	1%	3%	81%	3%	386	90%
Bicester	15%	2%	1%	3%	77%	3%	383	91%
Wantage	6%	0%	0%	1%	88%	4%	390	89%
Henley	12%	1%	0%	2%	82%	3%	424	91%
Cowley	17%	5%	1%	4%	70%	3%	275	85%
Summertown	15%	1%	1%	4%	75%	4%	163	85%
Kidlington	7%	0%	1%	3%	85%	4%	361	89%
Headington	20%	1%	1%	8%	65%	6%	356	91%
Carterton	11%	1%	0%	2%	80%	5%	307	90%
Wallingford	11%	1%	0%	2%	81%	4%	252	92%
Thame	15%	0%	1%	4%	76%	4%	277	92%
Botley	9%			1%	83%	7%	225	85%
Chipping Norton	17%	1%		3%	71%	7%	242	89%
Goring	9%		0%	1%	85%	4%	280	91%
Woodstock	11%			4%	81%	4%	159	94%
Faringdon	11%		2%	2%	80%	6%	186	91%
Chinnor	16%	3%		1%	76%	3%	214	91%
Blackbird Leys	16%	3%	1%	1%	75%	4%	75	93%
Woodcote	14%	6%	2%	1%	73%	4%	125	92%
Eynsham	11%		1%	4%	80%	4%	172	92%
Grove	10%	3%	2%	1%	80%	5%	153	91%
Wheatley	11%	2%	2%	4%	78%	3%	246	90%
Neithrop	21%	3%	2%	3%	70%	2%	115	89%
Benson	13%	1%	3%	4%	74%	5%	152	94%
Sonning Common	12%	7%	1%	1%	78%	2%	193	91%
Adderbury	18%		2%	3%	73%	5%	120	92%
Watlington	9%	1%		1%	85%	5%	117	94%
Berinsfield	11%	2%	1%	1%	76%	8%	88	85%
Wychwood	13%	1%	2%	2%	78%	5%	131	92%
Littlemore Peers	22%	11%	11%	6%	47%	3%	36	86%
Kennington	11%	1%	1%	1%	77%	9%	107	86%
Deddington	17%				81%	2%	90	92%
Charlbury	14%				80%	6%	79	89%
Burford	4%				90%	6%	48	92%
Bampton	20%				78%	2%	41	89%
Hook Norton	17%		1%	4%	76%	2%	82	94%
Old Marston	26%	4%	4%		67%		27	82%
North Leigh	12%	3%			85%		59	88%
Stonesfield			5%		95%		19	90%
North Mobile	19%	4%	4%	2%	69%	2%	84	93%
Central Mobile	22%		2%		71%	6%	65	87%
South East Mobile	23%	1%	3%	3%	66%	4%	74	59%
South West Mobile	30%	1%	3%		60%	5%	73	81%
West Mobile	23%	1%	4%	1%	58%	12%	73	91%
Weighted total	12%	1%	1%	3%	80%	3%	9,226	87%

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22. How did you choose your books today?

	Browsed	Searched on book shelves	Advice from library staff	Looked for favourite writers	On a list of reading group / book club	Needed to find something out / for study purposes	Selected from a special display	Doing something else	no. of respondents	Survey response rate
Oxford Central	43%	45%	10%	22%	3%	15%	9%	17%	421	79%
Abingdon	56%	40%	6%	30%	2%	5%	7%	14%	414	89%
Witney	56%	39%	8%	25%	3%	6%	6%	15%	471	89%
Banbury	46%	33%	11%	23%	1%	9%	8%	23%	380	88%
Didcot	59%	32%	5%	28%	3%	3%	9%	16%	386	90%
Bicester	54%	34%	9%	28%	2%	7%	7%	19%	380	90%
Wantage	56%	37%	5%	32%	3%	6%	10%	16%	388	89%
Henley	56%	29%	5%	28%	4%	7%	9%	16%	402	86%
Cowley	51%	36%	9%	24%	3%	8%	11%	16%	288	89%
Summertown	53%	41%	5%	36%	4%	7%	8%	18%	169	88%
Kidlington	56%	35%	6%	28%	3%	5%	9%	16%	356	88%
Headington	54%	37%	11%	21%	4%	8%	9%	21%	321	82%
Carterton	53%	33%	9%	30%	1%	8%	6%	13%	296	87%
Wallingford	55%	35%	8%	27%	3%	6%	3%	17%	239	88%
Thame	47%	29%	8%	25%	2%	5%	5%	20%	268	89%
Botley	55%	29%	12%	30%	4%	4%	6%	21%	226	85%
Chipping Norton	55%	36%	10%	26%	3%	3%	7%	14%	248	91%
Goring	46%	30%	11%	23%	5%	5%	8%	22%	274	89%
Woodstock	65%	34%	7%	30%	4%	6%	11%	17%	150	88%
Faringdon	56%	30%	9%	25%	3%	6%	5%	17%	187	92%
Chinnor	58%	29%	3%	21%	4%	4%	8%	13%	212	91%
Blackbird Leys	50%	38%	11%	21%		6%	8%	26%	66	81%
Woodcote	60%	37%	15%	22%	2%	5%	11%	13%	126	93%
Eynsham	61%	33%	10%	31%	4%	2%	5%	13%	172	92%
Grove	53%	28%	3%	30%	4%	3%	9%	19%	152	90%
Wheatley	54%	26%	6%	22%	4%	3%	10%	23%	235	86%
Neithrop	48%	42%	12%	30%	2%	5%	9%	13%	108	84%
Benson	57%	26%	11%	24%	4%	2%	6%	13%	135	83%
Sonning Common	50%	32%	13%	25%	3%	7%	6%	16%	179	84%
Adderbury	66%	31%	15%	22%	4%	4%	12%	13%	119	92%
Watlington	56%	28%	16%	21%	4%	6%	2%	16%	116	94%
Berinsfield	49%	34%	5%	22%	2%	5%	4%	17%	92	88%
Wychwood	63%	28%	18%	31%	3%	4%	9%	18%	136	95%
Littlemore Peers	57%	37%	11%	23%	3%	6%	6%	9%	35	83%
Kennington	52%	41%	19%	25%	2%	6%	6%	16%	104	84%
Deddington	64%	31%	16%	23%	1%	2%	6%	16%	88	90%
Charlbury	57%	38%	14%	24%	8%	6%	5%	14%	79	89%
Burford	43%	43%	30%	28%	4%	2%	6%	11%	47	90%
Bampton	60%	38%	28%	25%		3%	8%	20%	40	87%
Hook Norton	59%	32%	7%	26%	6%	4%	4%	20%	81	93%
Old Marston	57%	25%	4%	14%			4%	25%	28	85%
North Leigh	56%	23%	11%	23%	8%	2%	3%	18%	61	91%
Stonesfield	60%	35%	15%	40%		5%	20%	5%	20	95%
North Mobile	62%	47%	23%	44%		2%	3%	3%	87	97%
Central Mobile	60%	57%	11%	49%	3%		4%	3%	75	100%
South East Mobile	55%	46%	21%	36%	3%		1%	11%	76	60%
South West Mobile	61%	57%	26%	46%	2%	2%	4%	7%	84	93%
West Mobile	64%	64%	14%	51%	4%	3%	3%	4%	77	96%
Weighted total	52%	38%	8%	26%	3%	8%	8%	17%	9,094	86%

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**Crosstabulation of Question 13. How long have you been using this library?  
BY Gender and Age Group**

		This is my first visit	Less than 1 year	Between 1 and 3 years	More than 3 years	no. of cases
Female	Under 24	17%	31%	26%	27%	284
	25 to 44	4%	19%	22%	55%	2,146
	45 to 64	2%	7%	12%	78%	1,911
	65 to 74	1%	4%	9%	86%	928
	75 or over	0%	1%	6%	93%	750
	Gender total	4%	12%	15%	69%	6,019
Male	Under 24	12%	36%	26%	26%	154
	25 to 44	6%	22%	19%	53%	667
	45 to 64	2%	8%	13%	78%	893
	65 to 74	1%	5%	10%	84%	600
	75 or over	1%	2%	2%	95%	498
	Gender total	3%	12%	13%	72%	2,812

Percentages are calculated in each row

**Crosstabulation of Question 14. Has using the library helped you with:  
BY Gender and Age Group**

		Work	Study	House and home	Health	Leisure	Family / relationships	Other	no. of cases
Female	Under 24	42%	73%	21%	15%	46%	13%	6%	276
	25 to 44	31%	38%	44%	26%	60%	37%	11%	2,059
	45 to 64	34%	42%	44%	31%	80%	16%	7%	1,840
	65 to 74	16%	33%	33%	25%	84%	7%	9%	876
	75 or over	7%	22%	21%	16%	91%	4%	5%	699
	Gender total	28%	39%	38%	25%	72%	21%	8%	5,750
Male	Under 24	43%	68%	16%	7%	58%	16%	10%	152
	25 to 44	44%	51%	31%	20%	63%	22%	9%	643
	45 to 64	42%	50%	40%	25%	78%	14%	7%	866
	65 to 74	23%	43%	27%	12%	86%	7%	6%	578
	75 or over	14%	36%	25%	14%	89%	4%	5%	469
	Gender total	35%	48%	31%	19%	76%	13%	7%	2,708

Percentages are calculated in each row